DTL148 - DTL149 DTL150 - DTL161 **TOP LOADER WASHING MACHINE** 



Believe in better



086 100 3339

Part number: 071070

(after sales service)



Laundry Instruction manual

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#### Introduction

Dear Customer,

Your new Defy top loader washing machine was manufactured in a state of the art facility and has passed the strictest quality control procedures.

Please read this manual carefully before using your washing machine for the first time and then store it within easy reach for future reference.

This manual will provide you with information on how to operate and care for your washing machine to gain the maximum benefit from it.

We trust you will enjoy years of trouble free use.

#### **EXPLANATION OF SYMBOLS**

(i)

Important information



Warning—Hazardous situations



Warning—Electric shock

#### PLEASE REGISTER YOUR PRODUCT AT

www.defy.co.za

DEFY APPLIANCES (PTY) LTD P.O.BOX 12004 JACOBS DURBAN 4026 SOUTH AFRICA

## **General safety**

- This washing machine is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the washing machine by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the washing machine.
- Never place the washing machine on a carpeted floor. Lack of airflow beneath the machine could cause overheating.
- In case of a malfunction or maintenance work, disconnect the washing machine from the electrical mains immediately. Repairs must only be made by a qualified technician.
- Before washing, check all clothes for loose buttons and tears. Check pockets for coins, pins or other small articles. Close zips and fasteners. Wash small articles inside a pillow case.
- Do not connect the valve to the hot water supply if the product is intended to be connected to the cold water supply only.
- Do not connect the cold water valve to the hot water supply if the product incorporates two valves. The red is for hot water and the blue is for cold water.

- Do not wash clothes stained with or soaked in petrol, thinners, kerosene, vegetable oil or any other flammable liquids. Nor should any of these liquids be added to the wash water as they constitute a fire hazard or there may be a risk of an explosion.
- Only use the machine for washing fabrics. Do not attempt to wash plastic leather or fibreglass. Sort and separate clothes by fabric, colour and degree of dirt.
- Use detergents, softeners and supplements suitable for top loading automatic washing machines only.
- Always unplug the machine from the wall socket when it requires cleaning or service.
   Only permit qualified persons to repair or install parts in the washer.
- Do not use water which is hotter than 50 degrees Celsius as this may deform plastic parts of the machine. which could result in injury, electric shock or water leakage.
- The water supply and draining hoses must be securely fastened and remain undamaged to prevent water leakage.
- Check the water supply hose connection by turning on the water before washing and ensure there is no water leakage.
- Follow the instructions on the textile tags and on the detergent package.

- Repair procedures must be carried out by an Authorized Service Agent. Repairs carried out by incompetent persons create a user risk: There may be a risk of accidental fire. If the washer operates abnormally, it may cause an injury. Defy shall not be held liable for damages that may arise from procedures carried out by unauthorized persons.
- Do not expose the machine to any type of flame or put cigarettes or any volatile substances on the machine top. The machine may catch fire or the machine may be deformed due to its large number of plastic components.
- Do not install the machine in a bathroom or very humid place.
   Doing so may cause a malfunction or result in a short circuit and there is a risk of an electric shock.
- Never wash the machine by spreading or pouring water onto it! Do not spray water on to the control panel and back of the machine. There is a risk of an electric shock, and the machine may malfunction.
- Do not wash, rinse or spin water proof fabrics such as sleeping bags, raincoats, car covers etc. Washing these types of materials may lead to injury through abnormal vibration during spinning or damage may result to the washing machine, wall, floor and clothes.



Warning! Never reach into or put your hands into the wash/spin tub whilst the machine is operating. If you reach into the wash/spin tub serious injury could result. Wait until all motion stops.



Warning! If the wash/spin tub does not stop within 15 seconds after the washer lid is opened, switch the washer off immediately and call the customer care line on 086 100 3339.



Warning! The machine must be unplugged during installation, maintenance, cleaning and repairing procedures to avoid the risk of an electric shock.

- Keep hands and feet away from the bottom of the washing machine when it is in use to avoid the risk of injury.
- Do not stand on the washing machine or place weight on the washing machine. Damage to the washing machine may result and there is a risk of personal injury.

- Turn off the water supply at the tap when the washing machine is not in use to minimise the risk of damage that could arise from water leakage. Unplug the washing machine if it is not going to be used for a long period of time.
- Ensure that the water inlet pipe is connected and the tap opened before washing clothes.

#### Intended use

 The washing machine is only domestic use and for the purposes for which it was designed.

## Children's safety

- Electrical products are dangerous for children. Keep children away from the washing machine when it is in use. Use child lock to prevent children from tampering with the washing machine controls.
- Store all detergents and additives in a safe place away from the reach of the children by closing the cover of the detergent container or sealing the detergent package.
- Do not allow children to play on or in the machine. If a child accidentally falls into the wash/ spin tub, serious injury could occur. Close the lid when leaving the room where the machine is located.
- Keep children away from the washing machine and keep boxes or steps well away from the washing machine to prevent children from stepping

- up and accessing the controls, lid and wash tub of the washing machine.
- Do not allow children to sit on the washer.

## Transportation of the machine

- 1. Unplug the machine before transporting it.
- 2. Remove water drain hose and water supply hose connections.
- 3. Drain all remaining water from the machine.

## Unpacking

Remove all packaging and dispose of it in a responsible manner. Plastic bags should be cut up to prevent children playing with them and accidentally suffocating.

Open the wash-tub lid and remove all the accessories stored in the wash tub.

Do not attempt to operate the machine while any of the packaging is still in place.

#### **Electrical connection**

- The washing machine must be earthed and the manufacturer and seller do not accept responsibility for any damage due to incorrect electrical connection.
- Connection must comply with national regulations.
- The washing machine should be plugged into a 16 Amp, 230-240V~50Hz earthed 3 pin wall socket. If the current value of the fuse or breaker in the house is less than 16 Amps, have a qualified electrician install a 16 Amp fuse.

# Ensure that the power plug and power cord are properly connected.

- Never touch the plug with wet hands!
- Never unplug by pulling on the cable, always pull out by grabbing the plug.
- Do not operate a damaged washing machine. Contact the customer care line on 086 100 3339 should you have any concerns.
- If the power cable is damaged, it must be replaced by the manufacturer, after sales service or a similarly qualified person.
- Never plug the washing machine into the wall socket during installation. Death or serious injury may result.
- For safety reasons, the wall socket and the plug should be accessible after installation.
- Do not make connections via extension cables or multi-plugs.
- Pull out the plug from the wall socket if the machine is not going to be used.



Figures in this manual are schematic and may not match your machine exactly.

#### **Preparation**

Review information in the user manual and ensure that the electricity, water supply and water drainage systems are appropriate. If they are not, call a qualified technician and plumber to have any necessary arrangements carried out.



Preparation of location, electrical, tap water and waste water installations of the machine are the customer's responsibility.



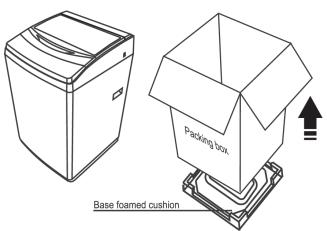
**Warning:** Prior to installation, visually check if the machine has any defects on it. If so, do not install it. A damaged machine is a safety risk.



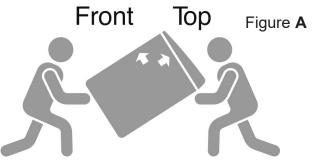
Ensure that the water inlet, discharge hoses and power cable are not folded, pinched or crushed, during or after installation or cleaning procedures.

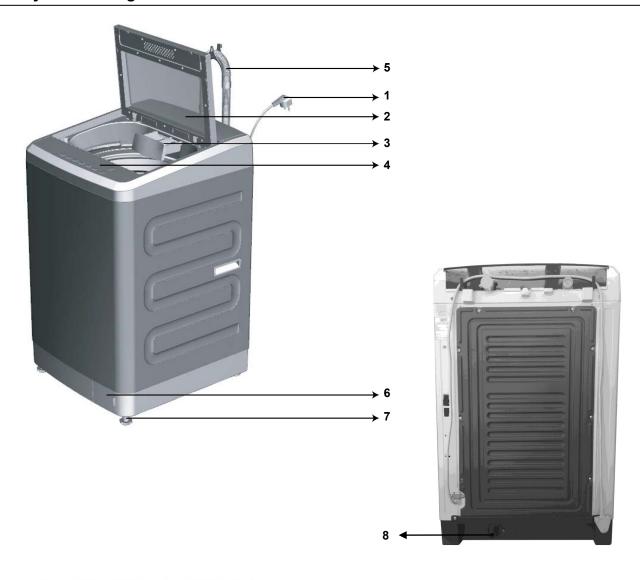
#### Remove package

- Remove package and take out the bottom board of the cabinet on the foam cover.
- Open the washer door lid and take out the accessories.
- Never perform a trial operation or run the washing machine on the foamed cushion as this is extremely dangerous.



Before moving the machine, take note of **figure A** on how to carry the machine.







- 1. Power cable
- 2. Loading lid
- **3.** Detergent drawer
- 4. Control panel

- 5. Drain hose
- 6. Filter cap
- 7. Adjustable feet
- 8. Drain hose outlet
- 9. Optional feet



The manufacturer strives for continuous improvement. For this reason, technical specifications, text and illustrations in this manual are subject to change without notice.

Figures in this manual are schematic and may not match your machine exactly.

Values stated on the machine labels or in the documentation accompanying it are obtained in laboratory conditions in accordance with the relevant standards. Depending on operational and environmental conditions of the machine, these values may vary.

#### Installation



Preparation of location, electrical, tap water and waste water installations of the machine are the customer's responsibility.

Ensure that the water inlet, discharge hoses and power cable are not folded, pinched or crushed, during or after installation or cleaning procedures.



Warning: Prior to installation, visually check if the machine has any defects on it If so, do not have it installed. A damaged machine is a safety risk.

#### **Appropriate installation location**

- Place the machine on a rigid floor that has sufficient load carrying capacity.
- Choose a well ventilated dry location out of direct sunlight.
- Do not place the machine on the power cable.
- Do not install the machine at places where the temperature may fall below 0°C.
- Place the machine at least 10 mm away from the edges of other furniture.
- Hot and cold water taps should be located within 1 metre of the inlet valves.

#### Connecting the water supply



The water supply pressure required to run the machine is between 1 to 10 bars (0 1 - 1 MPa).

It is necessary to have 10 - 80 litres of water flowing from the fully open tap per minute in order to have your machine run smoothly. Attach a pressure reducing valve if the water pressure is higher.

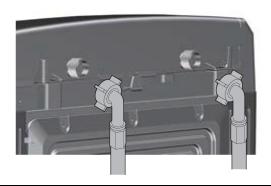
If you are going to use the double water inlet machine as a single (cold) water-inlet unit, install the supplied stopper to the hot water valve before operating the machine (Only applies to machines supplied with a blind stopper for closing off the hot water valve)



Warning: Models with a single water inlet should not be connected to the hot water tap In such a case the laundry will get damaged or the product will switch to protection mode and will not operate.

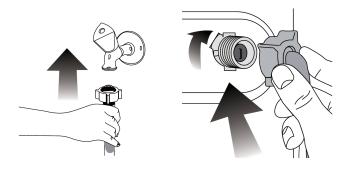
**Warning:** Do not use old or used water inlet hoses on the new machine. It may cause stains to your laundry.

Connect the special hoses supplied with the machine to the water inlets on the machine Red hose (left) (max hot water temperature for the machine is 60 °C) is for hot water inlet, blue hose (right) (max 25 °C) is for cold water inlet.





Warning: Ensure that the cold and hot water connections are made correctly when installing the machine to prevent your laundry coming out hot at the end of the washing process and wearing out.



- 2. Tighten all hose nuts by hand. Never use a tool when tightening the nuts.
- 3. Open the taps completely after completing the hose connection to check for water leaks at the connection points. If any leaks occur, turn off the tap and remove the nut. Retighten the nut carefully after checking the seal. To prevent water leakages and damages caused by them, keep the taps closed when the machine is not in use.

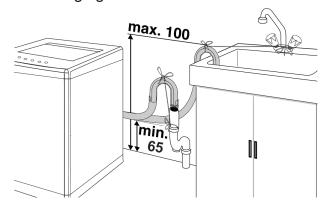
#### Connecting to the drain

 The end of the drain hose must be directly connected to the wastewater drain or to the washbasin.



Warning: Flooding will occur if the hose comes out of its housing during water discharge. There is risk of scalding due to high washing temperatures! To prevent this and to ensure smooth water intake and discharge of the machine, secure the end of the discharge hose tightly so that it cannot dislodge easily.

- The hose should be attached to a height of at least 65 cm, and 100 cm at most.
- In case the hose is elevated after laying it on the floor level or close to the ground (less than 65 cm above the ground), water discharge becomes more difficult and the laundry may come out excessively wet. Therefore follow the heights as per the following figure.



- To prevent flow of dirty water back into the machine and to allow for easy discharge, do not immerse the hose end into the dirty water or do not push it in the drain by more than 15 cm. If it is too long, cut it shorter.
- The end of the hose should not be bent, it should not be stepped on and the hose must not be pinched between the drain and the machine.
- If the length of the hose is too short, use it by adding an original extension hose.
   Length of the hose may not be longer than 3.2 m. To avoid water leakage, the connection between the extension hose and the drain hose of the machine must be properly fitted with an appropriate clamp so as not to come off and leak.

**Rodent guard** (Depends on model) A rodent guard is not supplied with the machine. If required, a rodent guard may be purchased from Defy spares.

Placing the rodent guard on the machine: To place the rodent guard on the machine, remove the screw as per the diagram below. Place the rodent guard in position then fasten the screw to secure the rodent guard in place.



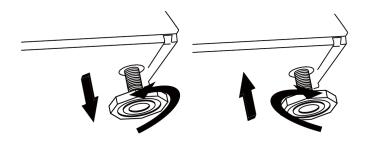


#### Adjusting the feet

Adjust the feet so that the machine is level and balanced.

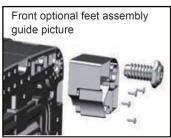


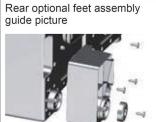
Adjust the 4 adjustable legs of the machine by turning them either in a clockwise or anti clockwise direction.



#### Optional feet assembly process:

- 1. Remove the two front adjsting feet and two rear feet rubbers.
- 2. Fit the four optional feet and fix with screws as per the following diagram.





Ensure that the machine is level. Check the leveller on the machine. (Depends on model). A machine that is not levelled and is unstable will vibrate and generate excessive noise.



#### **Electrical connection**

Connect the machine to a grounded outlet protected by a 6 A fuse. Our company shall not be liable for any damages that will arise when the machine is used without grounding in accordance with the local regulations.

- Connection must comply with national regulations.
- Power cable plug must be within easy reach after installation.
- If the current value of the fuse or breaker in the house is less than 6 Amps, have a qualified electrician install a 6 Amp fuse.
- The voltage specified in the "Technical specifications" section must be equal to your mains voltage.
- Do not make connections via extension cables or multi-plugs.



**Warning:** Damaged power cables must be replaced by an authorised service agent.

#### Transportation of the machine

- 1. Unplug the machine before transporting it.
- 2. Remove the water drain and water supply connections.
- 3. Drain all the water that has remained in the machine.
- 4. Fit the polystyrene and then package the machine.



**Warning:** Packaging materials are Dangerous to children. Keep packaging materials in a safe place away from the reach of children.

#### Using detergent /softener and bleach



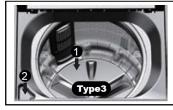
When using detergent, softener, starch, fabric dye, bleach or limescale remover please ensure you read the detergent manufacturer's instructions on the package carefully and follow the suggested dosage values. Use measuring cup if available.



Type1: 1.for laundry detergent 2.for softener 3.for bleach



Type2: 1.for laundry detergent 2.for bleach



Type3:
1.putting laundry detergent into drum directly
2.for bleach

#### Detergent

 Add a measured amount of detergent to the detergent drawer.

#### Choosing the detergent type

- The type of detergent to be used depends on the type and colour of the fabric.
- Use different detergents for coloured and white laundry.
- Wash delicate clothes with special detergents only.
- When washing dark coloured clothes and quilts, use a liquid detergent.
- Wash woollens with special detergent made specifically for woollens.
- Adjusting detergent amount
- The amount of detergent to be used depends on the amount of laundry, the degree of soiling and water hardness.
- Do not use amounts exceeding the dosage quantities recommended on the detergent package to avoid problems of excessive foam and poor rinsing.
- Use less detergent for small amounts or lightly soiled clothes.

#### Using softener

- Add softener into the softener dispenser before washing.
- Avoid spilling undiluted softener onto the clothes in the wash tub as it may damage the clothes.
- If the softener has lost its "fluidity", dilute it with water before pouring it into the softener dispenser.

#### How to use bleach

If required, add a measure of liquid chlorine bleach to the bleach inlet. Avoid spilling bleach onto the clothes in the machine as undiluted bleach may damage them.

- 1. Dilute bleach with twice the volume of water. Use only a little amount of bleach and rinse clothes well to avoid skin irritation. Do not pour bleach onto clothes.
- 2. Read and carefully follow the directions and warnings on the packaging regarding the use of bleach.
- 3. Do not use bleach for coloured fabrics.
- 4. Do not use bleach and detergents by mixing them.

#### Using starch

- Add liquid starch, powder starch or fabric dye into the softener compartment.
- Do not use softener and starch together in a washing cycle.
- Wipe the inside of the machine with a damp and clean cloth after using starch.

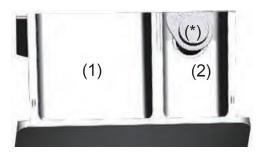
#### Using limescale remover

 When required, use limescale removers manufactured specifically for washing machines only.

#### Advanced detergent drawer

The detergent drawer is composed of three compartments:

- (1) for main wash
- (2) for softener
- -(\*) Siphon part in the softener compartment.



#### Simple detergent drawer

The detergent drawer is composed of three compartments:

- (1) for main wash



### **Sorting the laundry**

- Sort laundry according to type of fabric, colour and degree of soiling and allowable water temperature
- Always follow the instructions given on the garment tags

LAUNDRY WASH SYMBOLS													
1,001	Markins	1	~	į	<u>~</u>	<u>~</u>	<u>]</u>	١	<b>A</b>	*	≰	À	*
	Machine Wash Symbols	Normal wash		No Iron		Sensitive- Delicate wash		Hand wash		Not washable			No Spin
WASH	Water Temperatures	Maxi Syml		95°C	70°C	60°C	50°C	40°C	30°C				
	Drying Symbols	l	Dile for yer	No	Iron	Sensitiv Delicate			ot dry dryer	Do no	ot dry		not dry- lean
DRYING	Drying Settings	At any temperature	At high temperature	At medium temperature	At low temperature •	Without heating	Ē	Hang to dry	Lay to dry	Hang wet to dry	Lay in shadow		Dry-cleanable
	Iron -			-			Ε	-	<u>.</u>	Þ	\$	4	
IRON	Dry or Steam			tempe	erature	Iron at me tempera	ture	tempo	at low erature			on without	steam
BLEACH	Maximum temperature  All bleaches are allow				J *U	Bleach (so hypochlo can be u	dium	<b>Z</b> Bleac	0 °C  A h is not owed	Oni	ly bleacho	∑ es with	out

Before first use of the machine, ensure that all preparations are made in accordance with the instructions in sections "Important safety instructions" and "Installation".

To prepare the machine for washing laundry for the first time, perform a tub cleaning (maintenance wash) procedure as outlined in the main programme guide of this manual.

#### **Preparation**

- Close all zippers, snaps and hooks to prevent them from snagging other articles.
- Remove pins, and other hard items to prevent them from scratching the machine.
- Empty all pockets, remove all items in pockets such as coins, pens and paper clips, and turn pockets inside out and brush pockets. Such objects may damage the machine and cause noise.
- Put small size clothes such as infant's socks and nylon stockings in a laundry bag or pillow case.
- Place curtains in the wash tub without compressing them. Remove curtain attachment items.
- Turn down cuffs and turn synthetic knits inside out.
- Tie strings and sashes so they will not tangle.
- Treat spots and stains before washing.
- Tough stains must be treated properly before washing. If unsure, check with a dry cleaner.
- Use only dyes/colour changers and limescale removers suitable for machine wash. Always follow package instructions.
- Wash trousers and delicate laundry turned inside out.
- Keep laundry items made of Angora wool in the freezer for a few hours before washing. This will reduce pilling.
- Laundry that has been soiled with flour, lime dust, milk powder, etc. must be shaken off before placing into the machine. Dusts and powders on the laundry may build up on the inner parts of the machine in time and can cause damage.

#### Sorting

Mix large and small items in each load. Separate heavily soiled items from lightly soiled ones.

Separate dark colours from light colours. Separate colourfast items from non colourfast ones.

Separate robust fabrics from delicate. Separate whites from coloured fabrics.

#### Things to be done for energy saving

Following information will help you use the product in an ecological and energy-efficient manner.

- Operate the product in the highest capacity allowed by the programme you have selected, but do not overload; see, "Programme and consumption table".
- Always follow the instructions on the detergent packaging.
- Wash slightly soiled laundry at warm or cold water..
- Use faster programmes for small quantities of lightly soiled laundry.
- Do not use soaking and hot water for laundry that is not heavily soiled or stained.
- If you plan to dry your laundry in a dryer, select the longer spin time recommended during washing process.
- Do not use detergent in excess of the amount recommended on the detergent package.

#### Load capacity

The load capacity depends on the type of laundry, the degree of soiling and the washing program desired. The machine automatically adjusts the amount of water according to the weight of the loaded laundry.



#### **WARNING:**

Follow the information in the "Programme and consumption table". When overloaded, machine's washing performance will drop. Moreover, noise and vibration problems may occur.

Laundry type	Weight (g)
Bathrobe	1200
Napkin	100
Duvet cover	700
Bed Sheet	500
Pillowcase	200
Tablecloth	250
Towel	200
Hand towel	100
Evening gown	200
Underclothing	100
Men's overalls	600
Men's shirt	200
Men's pajamas	500
Blouses	100



**Warning:** Do not overload the machine as this will result in poor cleaning, increased creasing and excessive lint formation.

#### Loading

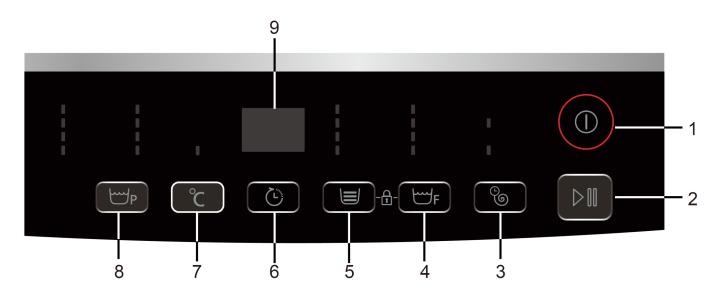
- 1. Lift the washer lid.
- 2. Arrange the articles to be washed loosely round the perimeter of the tub.
- 3. Load evenly as an off balance load may cause unnecessary vibrations.
- 4. Close the lid and; Ensure that no items are
- 5. caught in the lid.
- 6. Use a large load programme when washing permanent press garments. These items need more space to move than heavy items such as jeans and towels.



**Warning:** If loading of the laundry has been incorrectly done, noise and vibration problems may occur in the machine.



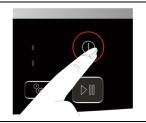
The lid cannot be opened during spin. The lid can be opened after the washing has been completed.



- 1 On / Off button
- 2 Start / Pause button
- 3 Air Turbo button
- 4 Auxiliary Function button
- 5 Water Level button
- 6 Delayed Start Time button
- 7 Water Supply button
- 8 Function button / Programme select
- 9 Remaining Time / Delay Start Time / Error Display

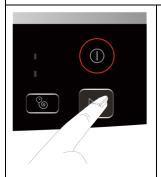
#### Operating the washing machine

#### **Power Button**



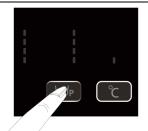
Press this button once to operate. Press again to switch the power off.

#### **Start/Pause Button**



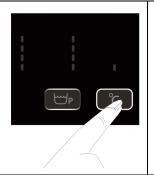
Use to pause and restart the operation. To change the washing procedure during an operation, press this button to stop and again to restart after changing the procedure.

#### **Programme Select Button**



Each time the program select button is pressed, the washing programme changes.

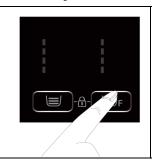
#### Water Supply Button (Depends on model)



Each time this button is pressed, the water temperature is selected as follows:

Cold/Hot/ Warm Cold: No light Warm: Red light Hot: Flashing red light.

#### **Auxiliary Function Button**



Each time the Function button is pressed, the function changes.

# Remaining Time, Delay Start Time, Error Display



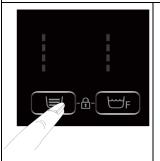
Displays remaining wash time, the reserved delay start time and the error code if a problem occurs in the washing machine. (See error codes).

#### **Delay Start Time Button**



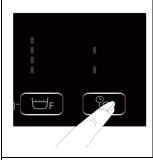
Adjusts delay start time up to a maximum of 18 hours.

#### Water Level Button



The water level is automatically adjusted. The water level can still be selected manually by pressing this button. Displays selected programmes default water level: Eco / Low / Medium / High.

#### **Air Turbo Button**



Press to speed dry laundry. Can only be selected if a spin cycle is set. Press start/ pause button and change the time whilst machine is running. Press start /pause again to continue.

#### **Child Lock**



The child lock helps to protect children from being accidentally hurt should they be playing with the washer.

#### How to start the Child-Lock function:

Press the "Water level" button and "Function" button at the same time for 3 seconds. Should the child lock function be activated, "CL" will appear in the display for 3 seconds.

#### To deactivate the Child-Lock:

Press both the "Water level" and "Function" buttons at the same time to deactivate.

#### Main programmes

Depending on the type of fabric, use the following main programmes.

#### Auto

This programme selects the best water level and wash programme automatically depending on the amount of laundry. Use this programme for washing cotton and blended items.



#### **Blanket**

This programme is suitable for washing bulky laundry items such as blankets and bed sheets. Fold bulky items in a suitable manner before placing them in the washing machine. Do not overload. (Max 1/2 of full capacity).



#### Eco

This programme is suitable for washing a lesser amount of lightly/daily soiled laundry in a short time using minimum amount of water. (Max 1/3 of full capacity).



#### Tub clean

Use this programme once a month to sanitize and clean your machine and to prevent unwanted odours. Do not place any items or laundry in the machine when you use this programme, it must be operated when the washer is empty otherwise laundry or washer might be damaged.

#### Tub clean (Continued)

Add a special purpose detergent suitable for cleaning machines. Soaking, high water and 6 min air turbo options are set automatically in this programme.

#### **Delicate**

Use this programme for washing machine washable delicate (cotton, blended and wool) items such as sweaters, jumpers and cardigans. Hot water and soaking options cannot be selected in this programme. We recommend using special purpose detergents suitable for washing delicate laundry. Light loads only. ((Max 1/3 of full capacity).



#### **Normal**

This programme is suitable for washing a full load of normally soiled durable cotton and blended clothes.



#### Quick

This programme is suitable for washing a light load of lightly/daily soiled cotton clothes in a short time. (Refer to programme guide)

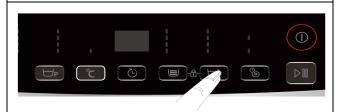


#### Heavy

This programme is suitable for washing a full load of heavily soiled durable cotton and blended clothes. Soaking function is set automatically in this wash programme. Hot water inlet valve will be activated if available with your model.

#### **Auxiliary function selection**

#### Wash



#### Soaking

Select this function if you like to wash your laundry by soaking. Soaking is recommended for heavily soiled laundry items. You can add your normal amount of detergent and start the wash programme by selecting this function. Soaking is not selectable in Eco and Wool programmes.



#### Rinse

Use this programme when you want to rinse or starch separately.



#### Spin

Use this programme to apply an additional spin cycle for your laundry or to drain the water in the machine.



### Programme and consumption table

EN			Functions						Air turbo		Dunation
Programme	Max. Load (Kg)	Water Level	S0/W/R/Sp	W/R/Sp	Sp	R/Sp	W/R	w	15 Mins	30 Mins	Duration (Mins)
Fuzzy	-	-		•			•	•	•	•	-
Tub clean	-	8		•					•	•	82
Eco	3	4		•	•	•	•	•	•	•	39
Eco	2	3		•	•	•	•	•	•	•	36
Eco	1	2		•	•	•	•	•	•	•	32
Eco	0.5	1		•	•	•	•	•	•	•	29
Wool	_	8		•	•	•	•	•	•	•	55
Wool	- 5	7		•	•	•	•	•	•	•	51
Wool		6		•		•	•	•	•	•	46
Wool	3	5		•	•	•	•	•	•	•	42
Wool	_	4		•	•	•	•	•	•	•	37
Wool	2	3		•	•	•	•	•	•	•	34
Wool	1	2		•	•	•	•	•	•	•	30
Wool	0.5	1		•	•	•	•	•	•	•	27
Blanket	_	8	•	•	•	•	•	•	•	•	75
Blanket	- 5	7	•	•	•	•	•	•	•	•	71
Blanket		6	•	•	•	•		•	•	•	66
Blanket	3	5	•	•	•	•	•	•	•	•	62
Blanket	_	4	•	•	•	•	•	•	•	•	57
Blanket	2	3	•	•	•	•		*	•	•	54
Blanket	1	2	•	•	•	•	•	•	•	*	50
Blanket	0.5	1	•	•	•	•	•	•	•	*	47
Normal	Max	8	•	•	•	•	•	•	•	*	70
Normal	Max	7	•	•	•	•	•	•	•	*	66
Normal	Max	6	•	•	•	•	•	•	•	*	61
Normal	Max	5	•	•	•	•	•	•	•	*	57
Normal	4	4	•	•	•	•	•	•	•	*	52
Normal	2	3	•	•	•	•	•	•	•	*	49
Normal	1	2	•	•	•	•		•	•	*	45
Normal	0.5	1	•	•	•	•		•	•	*	42
Heavy	Max	8	•	•		•		•	•	*	106
Heavy	Max	7	•	•		•		•	•	*	102
Heavy	Max	6	•	•	•	•	•	•	•	*	97
Heavy	Max	5	•	•	•	•	•	•	•	*	93
Heavy	4	4	•	•	•	•	•	•	•	*	88
Heavy	2	3	•	•	•	•	•	•	•	*	85
Heavy	1	2	•	•	•	•		•	•	*	81
Heavy	0.5	1	•	•	•	•		•	•	•	78
Quick	2	3		•							23

• : Selectable

\* : Automatically selected, no cancelling.

\*\* : Energy Label programme (EN 60456 Ed.3)



Auxiliary functions: So: Soaking W: Wash

R: Rinse Sp: Spin

The auxiliary functions in the table may vary according to the model of your machine.

Water and power consumption may vary subject to changes in water pressure, water hardness and temperature, ambient temperature, type and amount of laundry, selection of auxiliary functions and spin speed, and changes in electric voltage.

You can see the washing time of the programme you have selected on the display of the machine. It is normal that small differences may occur between the time shown on the display and the real washing time.

#### Maintenance and cleaning

If cleaned at regular intervals, the service life of the machine will be extended and frequently faced problems will decrease.

#### Cleaning the detergent drawer







- 1. Detergent drawer is closed.
- 2. Pulling detergent drawer towards yourself.
- 3. Tilt detergent drawer upwards, and remove drawer.

Follow the instructions on cleaning the detergent drawer.

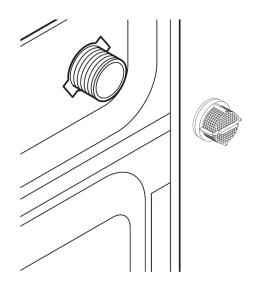
Clean the detergent drawer every 4-5 washing cycles to prevent the accumulation of powder detergent over time. Wash the detergent drawer with plenty of lukewarm water in a wash basin. Wear protective gloves or use an appropriate brush to avoid skin contact with the residues in the drawer whilst cleaning. Insert the drawer back into its place after cleaning and ensure that it is properly seated.

#### Cleaning the body and control panel

Wipe the body of the machine with soapy water or non-corrosive mild gel detergents as necessary, and dry with a soft cloth. Use only a soft and damp cloth to clean the control panel.

#### Cleaning the water intake filters

There is a filter at the end of each water intake valve at the rear of the machine. These filters prevent foreign substances and dirt in the water from entering the washing machine. Filters should be cleaned as they do get dirty.



- 1. Close the taps.
- 2. Remove the nuts of the water intake hoses to access the filters on the water intake valves. Clean them with an appropriate brush.
- 3. If the filters are very dirty, take them out with the aid of pliers and clean the filters.

# Draining remaining water and cleaning the pump filter

The filter system in your machine prevents solid items such as buttons, coins and fabric fibres clogging the pump impeller during discharge of washing water. This ensures easy water discharge and the service life of the pump will be extended.

If the machine fails to drain water, the pump filter is clogged. The filter must be cleaned whenever it is clogged or once every 3 months.

Water must be drained off first to clean the pump filter. In addition, prior to transporting the machine (e.g., when moving to another house) and in case of freezing of the water, water may have to be drained completely.



**Warning:** Foreign substances left in the pump filter may damage the machine or may cause a noise problem.

# In order to clean the dirty filter and discharge the water:

1. Unplug the machine to cut off the power supply.



**Warning:** Temperature of the water

inside the machine may rise up to 90°C. To avoid a scalding risk, the filter must be cleaned after the water in the machine cools down.

2. Open the filter cap.

If the filter cap is composed of two pieces, press the tab on the filter cap downwards and pull the piece out towards yourself.

3. Only some models are fitted with an emergency draining hose. Follow the steps below to discharge the water if your machine is not fitted with an emergency drain hose.

# Discharging the water when the machine does not have an emergency draining hose:



- **a.** Place a large container in front of the filter to catch water from the filter.
- **b.** Loosen pump filter (anticlockwise) until water starts to flow. Fill the flowing water into the container you have placed in front of the filter. Always keep a piece of cloth handy to absorb any spilled water.
- **c.** When the water inside the machine is finished, take out the filter completely by turning it.
- 4. Clean any residues inside the filter as well as fibres, if any, around the pump impeller region.
- 5. Install the filter.
- 6. If the filter cap is composed of two pieces, close the filter cap by pressing on the tab. If it is one piece, seat the tabs in the lower part into their places first, and then press the upper part to close.

#### Cleaning the fuzz collector

1 Push to take filter out





2. Open the filter and clean. Keep the filter rubber in the original position.





3. After cleaning assemble the filter on the right position.

## **Trouble shooting**

Problem	Where to Check
There is no power.	Check whether there has been a power failure. Check whether there is blown fuse or tripped circuit breaker. Check that the power cord is securely plugged in.
The machine does not work.	Is the washer lid open? Close the lid. Is the Pause button on? Press the START/PAUSE button one more time and check if the washer starts. Has the water filled to the water level? If the water pressure is low it may take a long time before washing starts. Is the tap closed? Open the water supply tap.
The drain hose and spin basket have frozen up.	Add hot water to the frozen water tap and remove the drain hose. Soak in hot water. Pour hot water into the spin basket and leave in for approximately 10 minutes. Place a hot water towel on the drain hose connector. When the drain hose defrosts, connect again and check for proper water draining.
The water drains out immediately.	The drain is clogged with coins or pins. Check that the drain hose is not below 65 cm. Half fill the spin basket with water and try spinning again.
The water leaks at the water supply hose connector.	If the tap connecting part is loose, water may leak. Repeat the assembly steps again. (Refer to "Connecting the water supply hose"). Check if the rubber seal on the water supply hose is in the correct position. Screw tightly again. Is the water supply hose kinked? Straighten the hose. If the water supply is too strong, water may leak. Close the tap a little. Is water leaking from the tap itself? Fix the tap.
Water is not supplied.	Was the Start/Pause button pressed after selecting the water supply? If the Start/Pause button is not pressed, water is not supplied. Press the Start/Pause button. Check whether the water supply tap is open.  Is the filter net at the water supply hose connector clogged? Clean the filter net by brushing with a toothbrush.  Is the water supply cut off? If so, switch off the tap and power off the washer. Check to see that the water pressure is not too low.
Spinning makes loud noises and vibrations.	Check if the laundry is spread evenly in the washer. Spread out the laundry evenly and start again. Is the washing machine level on a sturdy flat floor. Set the machine level. Adjust the legs on the feet and ensure they are level. Is the area around the washing machine cluttered with objects? Remove unnecessary objects away from the wash machine.
Water does not drain.	Check that the height of the drain hose is not over 100 cm. Check that the drain hose is not kinked or obstructed. Check to see if the water outlet is clogged.
The machine does not spin.	Check to see that the laundry is evenly distributed and that it has not clumped on one side of the wash/spin tub. Check whether the washer is on a level surface. Close the washer lid. Ensure the lid is not being obstructed from closing.
Other problems.	Press the POWER ON/OFF button to switch off the power. Call the customer care line on 086 100 3339.

#### **Error codes**

Error code	Error	Where to Check
E1	Water intake is very slow	Is the water tap shut off? Is the water supply cut off? Is the tap or water supply hose frozen? Is the water pressure low or is the filter of the inlet valve clogged with impurities? Is the hot hose connected to cold? Is the cold hose connected to hot?
E2	Water pumping is very slow	Is the drain hose positioned correctly? Is the drain hose bent or placed too high? Is the internal part of the hose or drain pump (only pump model) clogged with impurities? Check whether there has been a power failure.
E3	Unbalance	Check to see that the laundry is evenly distributed and that it has not clumped on one side of the wash/spin tub. Check whether the washer is on a level surface.
E4	Over flow	Call the customer care line on 086 100 3339
E5	Frequency out of range	Call the customer care line on 086 100 3339
E6	Lid open	Close the washer lid. Ensure the door is not being obstructed from closing.



**Warning:** If the problem cannot be eliminated, even after the instructions have been followed, contact the customer care line on 086 100 3339. Never try to repair a non functional machine yourself.

Technical specifications									
Model No.	DTL148	DTL149	DTL150	DTL161					
Height (mm)	990 mm	990 mm	990 mm	990 mm					
Width (mm)	600 mm	600 mm	600 mm	600 mm					
Depth (mm)	615 mm	615 mm	615 mm	615 mm					
Net weight (Kg)	43	43	43	43					
Spin Speed (rpm)	750	750	750	750					
Rated voltage (V/Hz)	220-240V~50Hz	220-240V~50Hz	220-240V~50Hz	220-240V~50Hz					
Total current (A)	1.8	1.8	1.8	1.8					
Total power (W)	350-390W	350-390W	350-390W	350-390W					
Inner Tub	Stainless Steel	Stainless Steel	Stainless Steel	Stainless Steel					
Display	LED Display	LED Display	LED Display	LED Display					
Colour	White	Metallic	Champaign	Manhattan grey					
Maximum mass of dry cloth (Kg)	6	6	6	6					

# SINCE THE FOLLOWING ARE NOT FACTORY FAULTS, THEY ARE THE OWNER'S RESPONSIBILITY

 Damage to the exterior finish, breakage of components, damage through improper use or installation of the washing machine or damage caused by moving the washing machine.

# Before calling a Service technician or your dealer, please check the following:

- Is the machine plugged into the wall socket? Is the house circuit breaker on?
- Is the machine switched on? Has the washer lid been closed properly?
- Is the detergent dose correct? Is the filter clean? Is the tap open?
- Is there a water supply to the home? Have any of the hoses been twisted or kinked?

#### Things to be done for energy saving

- Always follow the instructions on the detergent packaging.
- Wash slightly soiled laundry at low temperatures.
- Use faster programmes for small quantities of lightly soiled laundry.

#### Disposing of the washing machine

- This washing machine has been manufactured with high quality parts and materials which can be reused and are suitable for recycling.
- Do not dispose of the machine with normal domestic waste at the end of its service life.
  - Please consult with your local authorities.
- Should you at any time in the future scrap the washing machine, cut the power cord and take measures to render the door inoperative thereby preventing children, when playing, getting trapped inside.



Ensure parts and accessories are Installed according to the directions given in this instruction manual.



The manufacturer strives for continuous improvement. For this reason, technical specifications, text and illustrations in this manual are subject to change without notice.

Figures in this manual are schematic and may not match your machine exactly.



During the spin process, if washing is piled to one side of the spin tub it will cause unbalance of the spin tub. The sensor will pick up the unbalance and will automatically correct it. If after 3 corrections the unbalance remains the auto correction cannot resolve the problem then the user must manually place the clothing evenly inside the tub to resolve the problem.

#### **Branches**

If you have followed the instructions and still have a problem, contact the customer care line on 086 100 3339. They will be able to advise you on any aspect of the appliance.

#### **South African Branches:**

#### **BLOEMFONTEIN**

**Unit Number 5** Monument Business Park 50 Monument Road Oranjesig Bloemfontein Bloemfontein.Service@defy.co.za

#### **CAPE TOWN**

5A Marconi Rd. Montague Gardens, 7441 CapeTown.Service@defy.co.za

#### **DURBAN**

135 Teakwood Road, Jacobs, Durban, 4052 Durban.Service@defy.co.za

#### **EAST LONDON**

Robbie de Lange Road, Wilsonia, East London, 5201 EastLondon.Service@defy.co.za

#### **GAUTENG, MIDRAND**

127 15th Road. Cnr Pharmaceutical &15th Rd. Midrand, Gautena Gauteng.Service@defy.co.za

#### **POLOKWANE**

87 Nelson Mandela Drive, Superbia 0699 Polokwane.Service@defy.co.za

#### **PORT ELIZABETH**

112 Patterson Road, North End, Port Elizabeth 6001

PortElizabeth.Service@defy.co.za

#### **Sub-Saharan Africa Branches:**

#### **ZAMBIA: SOUTHGATE INVESTMENTS LTD**

Plot 1606. Sheki Sheki Road P.O. Box 33681

Lusaka, 10101, Zambia Tel: +260 0211 242332/3 Fax: +260 0211 242933 sgiservicecentre@microlink.zm

# NAMIBIA: ATLANTIC DISTRIBUTORS (PTY)

10 Tienie Louw Street, Northern Industrial Area P.O. Box 21158, Windhoek, Namibia

Tel: (061) 216162 Fax: (061) 216134 atlantic@mweb.com.na

#### ZIMBABWE: TRADECOMAFRICA

Trade Com Africa, 183 Loreley Crescent Msasa, Harare, Zimbabwe

Tel: +263 4 486165/6 Cell: +263 772 469010

Cell: +263 772 469011

#### **BOTSWANA: RAY MORGAN AGENCIES**

RMA Service Centre. Plot 48. East Gate Gaborone International Commerce Park Kgale View, Gaborone

Botswana

Tel: +267 390 3996 / 390 3912

Fax: +267 318 7376 Cell: +267 7134 6539

service@rma.co.bw; raja@rma.co.bw

#### **SWAZILAND: LYNDS DISTRIBUTORS**

P.O Box 716, Mbabane, Swaziland, H100

Tel: (00268) 2515 4310/8 Fax: (00268) 2518 4318

#### MOZAMBIQUE: COOL WORLD. LDA

Rua da Resistencia No. 97B R/C

Cell: +258 84 44 61 234 coolworldlda@hotmail.com Nosso Show Room

Av: da Industrias, Parcela No.735 \* 735A

Machava, Maputo

#### Warranty

This certificate is issued by DEFY APPLIANCES (PTY) LIMITED manufacturers of Defy and Ocean products, hereinafter the Company, to the original purchaser only, of the appliance described on the certificate and shall constitute the only warranty given in respect of this appliance.

The Company warrants to the original purchaser that for a period of TWO YEARS from date of purchase the appliance is free from defect under normal domestic use, both in workmanship and material, subject to the following conditions.

- 1. Repair or replacement of any part of this appliance, found by the Company to be defective, shall be at the election of the Company. The Company reserves the right to effect such service through any of its Service Divisions or Authorised Service Dealers. The cost of such service shall be borne by the Company in full, provided that the appliance is located no further than 50km from a Company Service Centre or an Authorised Service Dealer. Where the appliance is located beyond the 50km radius, the purchaser shall be liable for the standard travelling charges, as determined by the Company.
- 2. Vitreous enamelware, fuses and lamps are specifically excluded from these warranties. It is an express condition of these warranties that the purchaser takes due care and attention in the use and maintenance of the appliance. Abuse, misuse in conflict with operating instructions, connection to incorrect voltages and subjection to commercial use shall release the Company from its obligations.
- **3.** This warranty shall become void and cease to operate if the appliance is dismantled by, or any repairs to the appliance are effected by any persons not duly authorised by the Company, or if substitute parts not approved by the Company are used in the appliance, or if the serial number of the appliance is removed.
- **4.** The Company shall not be responsible for damages resulting from fire, flood, civil disturbances or any Act of God. The Company shall not, in terms of these warranties be responsible nor held liable for any consequential loss or damage of any kind caused by or due to the failure or malfunction of the appliance. The Company shall not be responsible for damages caused by insect and/or animal infestation.
- **5.** The Company shall not be responsible for transportation or other costs other than those incurred within the provisions of Point 1 of this Certificate.
- 6. For warranties in the Republic of South Africa and Sub-Saharan Africa, please contact the customer care line. Please refer to the previous page for respective South African branches and Sub-Saharan Africa branches.
- 7. Where service is requested under warranty and no fault or defect can be found by the Company, all costs incurred will be for the purchaser's account.
- **8.** This Certificate as well as your invoice will serve as proof of purchase. For the purpose of warranty, it will be essential to produce this Certificate and invoice. Failure to do so, will render the purchaser liable for service costs.