

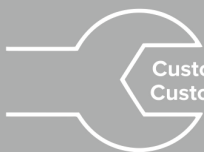
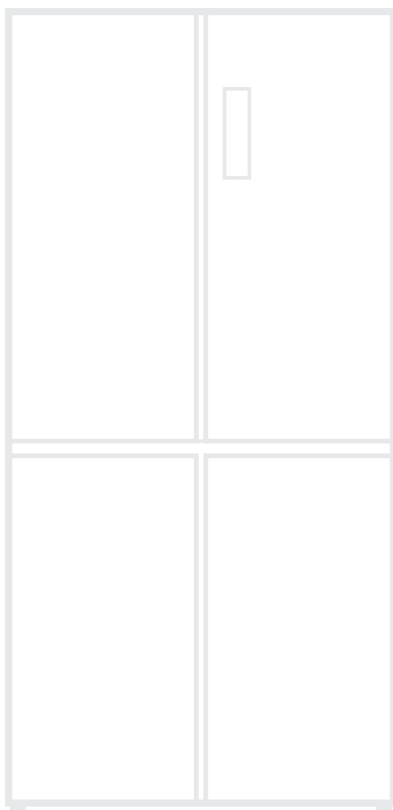


ART OF LIVING

USER MANUAL

DFF590

4 DOOR REFRIGERATOR



Customer Care Line: 086 100 DEFY (3339)
Customer Care email: service@defy.co.za

Refrigeration
Instruction manual

Contents

1 Important safety information	3	Variable temp setting	9
Warnings	3	Care + setting	9
For models with water fountain	3	Function setting mode	10
Child safety	5	ECO function	10
HCA warning	5	Fasting cooling	10
		Fast cooling	10
		Fast freezing	10
2 Your Refrigerator	6		
3 Installation	7	5 Maintenance and cleaning	13
Installation location	7	Preventing malodour	13
Functions	8	Protecting plastic surfaces	13
Lock function	8		
Temperature setting	8	6 Troubleshooting	14
4 Using the product	8	7 Customer care	15
Fridge temp setting	8		
Freezer temp setting	9	8 Warranty	16


Read this manual before initial installation and operation of the refrigerator!


Dear Customer,
Please read this manual carefully before using your product for the first time and then store it within easy reach for future reference. We trust you will enjoy years of trouble free use.


The user manual:

- This manual will provide you with information on how to safely operate and care for your refrigerator in order that you gain the maximum benefit from it.
- Pay particular attention to any safety instructions.
- Please read all additional documents supplied with your product.
- Please note that this manual may be used for several similar but different models. Please check for relevance regarding your particular model.


Explanation of symbols used in this manual

 Important safety information. Warning for hazardous situations with regard to life and property.

 Caution; Warning for supply voltage.

 Caution; Warning for fire hazard.

 Useful information. Important information or useful hints about usage.

	Unpacking: Remove all packaging. Ensure that packing material is disposed of in a responsible manner and that any plastic bags are cut up to prevent children playing with them and accidentally suffocating.
	If the refrigerator is damaged in any way do not use it. Report the damage to your dealer who will take the necessary corrective action.

1 Important safety information

Please review and observe the following information. Failure to do so may result in injuries or material damage and will render any warranty and reliability commitments void.

Warnings

- The refrigerator must only be used for its intended purpose, i.e. storing of edible foodstuff.
- The refrigerator is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- In the event of a malfunction, disconnect the refrigerator from the power supply.

- Vapour and vaporized cleaning materials must never be used in the cleaning the refrigerator. The vapour may come into contact with the electrical parts and cause a short circuit or electric shock.
- Do not allow children to hang on the refrigerator doors as the unit could topple forward risking personal injury. Never use the parts on your refrigerator, such as the door, as a means of support or step.
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Unplug the refrigerator when cleaning, during routine maintenance or if it will not be used for an extended period.
- To unplug the refrigerator, remove the plug by pulling on the plug and not the cable!
- Never connect your refrigerator to electricity saving systems as they may damage the refrigerator.

For models with water fountain

- Water supply pressure must be minimum 1 bar and maximum 8 bars.
- Use drinking water only.

- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Exposing the refrigerator to rain, snow, sun and wind is an electrical safety risk.
- Do not store medicine or academic research samples which require strict temperature control in the refrigerator.
- Do not store or use flammable gas, benzene, petrol or volatile substances in or near the refrigerator.
- Do not store explosive substances such as aerosol cans with a flammable propellant in the refrigerator.
- Do not overload your refrigerator with large amounts of food. If overloaded, the food may fall down and injure you and damage the refrigerator when opening the door. Never place objects on top of the refrigerator, they may fall and injure you when you open or close the refrigerator door.
- The refrigerator may move if the adjustable legs are not properly levelled on the floor. Levelling the adjustable legs on the floor helps prevent the refrigerator from moving.
- If there is a blue light fitted on the refrigerator, do not look at the blue light through optics.
- When carrying the refrigerator, do not hold on the door handle as the handle may break.
- When placing your refrigerator next to another refrigerator or freezer, the distance between the devices must be at least 8 cm. Failure to do so may cause adjacent walls to humidify.
- Do not put bottled or canned liquid beverages in the freezer compartment: they may burst.
- Do not touch frozen food with your hands; it may stick to your hands.
- Never pour or spray water into or on the refrigerator and do not store liquids, pot plants or open containers on top of the refrigerator as these may spill causing electrical shorting.
- Avoid any damage to the power cable when transporting the refrigerator.
- Bending the cable may cause a fire.
- Never place heavy objects on the power cable.
- Do not touch the plug with wet hands.
- Contact a Defy service centre for all questions and problems relating to the refrigerator.
- The lamp(s) used in this appliance is not suitable for household room illumination.
- If the product has LED type lighting, contact the Defy service centre for replacing or in case of any problem.

- Do not plug in the refrigerator if the wall socket is loose.
- On delivery, check to make sure that the refrigerator is not damaged and that all the parts and accessories are in perfect condition.
- Ensure that the plug remains readily accessible. Do not use multiple adapter plugs or an extension cable.
- Ensure that there is sufficient spacing between the refrigerator and surrounding walls.






Child safety

- If the door has a lock, keep the key out of reach from children.
- If you are discarding an old refrigerator with a lock or latch fitted to the door, disable the lock/latch, and ensure that the refrigerator is left in a safe condition to prevent children from being trapped inside and suffocating.
- Children must be supervised to prevent them from tampering with the refrigerator.

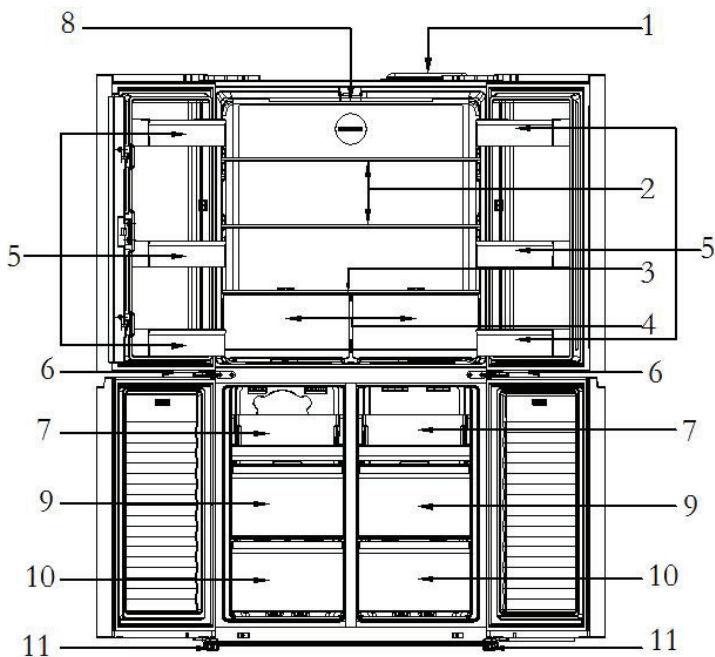
HCA Warning

Refrigerator cooling systems containing R600a: This refrigerator contains non CFC/ HFC natural substances in the cooling system (Called R600a) and in the insulation (Called cyclopentane). These are potentially flammable if exposed to fire. Take care not to damage

the cooling circuit / pipes of the refrigerator in transportation and in use. In case of damage do not expose the refrigerator to fire or potential ignition sources and immediately ventilate the room where the refrigerator is situated. Ignore this warning if your refrigerators cooling system contains R134a.

	Do not drill, cut or modify the refrigerator. Injuries may result if the refrigerant circuit is damaged. WARNING: Do not damage the refrigerant circuit.
	Do not operate a damaged refrigerator. Contact the nearest Defy service center.
	The electrical safety of the refrigerator is only guaranteed if the earth system of your home is compliant to national standards.
	Repairs must be carried out by authorised persons only. Repairs carried out by incompetent persons create a user risk.
	Never plug the refrigerator into the wall socket during installation. Death or serious injury may result.

2 Your Refrigerator



- 1 Control Panel
- 2 Fridge Glass Shelves
- 3 Crisper Drawer Cover
- 4 Crisper Drawers
- 5 Fridge Door Shelves
- 6 LED Light
- 7 Freezer Trays
- 8 LED Light
- 9 Freezer Drawers
- 10 Freezer Drawers
- 11 Adjustable Feet




***Optional:** Figures in this user guide are schematic and may not be exactly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

3 Installation

Installation location

To ready the product for installation, follow the information in this user guide.

	WARNING: The manufacturer assumes no responsibility for any damage caused by the work carried out by unauthorized persons.
	WARNING: The product's power cable must be unplugged during installation. Failure to do so may result in death or serious injuries!
	WARNING: If the door span is too narrow for the product to pass through, remove the door and turn the product sideways; if this does not work, contact the authorized service.

- Place the product on a flat surface to avoid vibration.
- Place the product at least 30 cm away from heaters, stoves and similar sources of heat and at least 5 cm away from electric ovens.
- Do not expose the product to direct sunlight or keep in damp environments.
- The product requires adequate air circulation to function efficiently. If the product will be placed in an alcove, remember to leave at least 5 cm distance between the product and the ceiling and the walls.
- Do not install the product in environments with temperatures below -5°C.

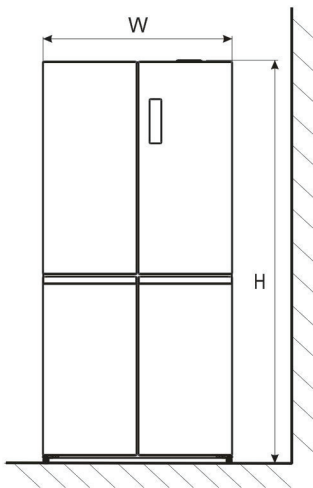


Figure 1

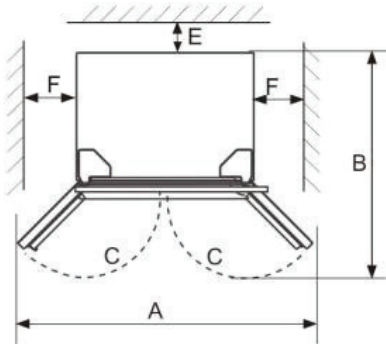


Figure 2

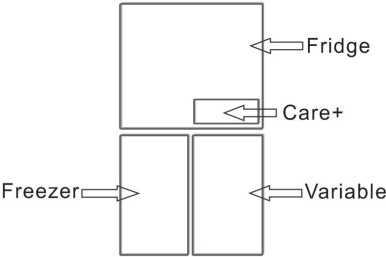
W	D	H	A	B	C(°)	E	F	Model
905	730	1775	1560	1135	125	50	100	DF590

Note: Figure 1, Figure 2 are only to illustrate the space requirements of the product

Installation

Functions

- The unit has four temperature zones as per the diagram to the right. The top compartment is the fridge zone, the Care+ zone is in the bottom right of the Fridge zone. The bottom left compartment is the freezer zone. The bottom right compartment is variable temp zone.
- The display is integrated into the fridge door, as shown in the diagram to the right.



Function & Setting

When the refrigerator is connected to the power supply for the first time, all icons on the display panel will light up for 5 seconds. After the fridge door is closed, the display will switch off automatically if there is no key operation within 15 seconds.

The display will light up if any door is opened or any key is pressed.

Lock function

When the Child Lock function is enabled, temperature and functions are not subject to change to prevent maloperation.

- 1) In case of no key operation within 15 seconds, the Child Lock function will be enabled automatically.
- 2) The Child Lock function can be disabled by pressing and holding the OK key (3 seconds to Unlock) for 3 seconds.

Temperature setting

Before changing the temperature setting, please make sure the control panel is not locked.

In the ECO function, it is not possible to adjust the fridge or freezer temperature when operating the Fridge or Freezer zone key for the first time; when you press the above key for the second time within 10 seconds, the ECO function will be disabled, the fridge or freezer temperatures can now be adjusted again.

In the 'Fast Cooling' function, it is not possible to adjust the fridge temperature when operating the Fridge zone key for the first time; when you press the above key for the second time within 10 seconds, the 'Fast Cooling' function will be disabled, the fridge temperature can now be adjusted again.

In the 'Fast Freezing' function, it is not possible to adjust the freezer temperature when you operate the Freezer zone key for the first time; when you press the above key for the second time within 10 seconds, the 'Fast Freezing' function will be disabled, the freezer temperature can now be adjusted again.

4 Using the product

1) Fridge temperature setting

Press the "Fridge" key to adjust the fridge temperature to the required temperature value, then press the "OK" key within 5 seconds or wait 5 seconds without pressing any key to validate the setting,

The fridge temperature modes cycle as follows:
5°C → 6°C → 7°C → 8°C → OFF → 2°C → 3°C → 4°C → 5°C

'OFF' represents the OFF state, when the OFF setting takes effect, the fridge and the Care+ will be shut off, with the icon "°C" off.

Be sure to take out all the foods in the fridge compartment and in the Care+ compartment before setting this function.

	A sound will be heard when the compressor is engaged. It is normal to hear sound even when the compressor is inactive, due to the compressed liquids and gasses in the cooling system.
	It is normal for the front edges of the refrigerator to be warm.

2) Freezer temperature setting

Press the Freezer key to adjust the freezer temperature to the required temperature value, then press the "OK" key within 5 seconds or wait 5 seconds without pressing any key to validate the setting.

The freezer temperature setting cycles as follows:

-18°C → -17°C → -16°C → -24°C → -23°C → -22°C → -21°C → -20°C → -19°C → -18°C;

3) Variable temperature setting

Press the "Variable" key to adjust the variable temperature to the required value, press the "OK" key within 5 seconds or wait 5 seconds without pressing any key to validate the setting.

The variable temperature settings cycle as follows;

-18°C → -17°C → -16°C → -15°C → -14°C → -13°C → -12°C → -11°C → -10°C → -09°C → -08°C → -07°C → -06°C → -05°C → -04°C → -03°C → -02°C → -01°C → 00°C → 01°C → 02°C → 03°C → 04°C → 05°C → OF → -20°C → -19°C → -18°C;

OFF represent the OFF state, when the 'OFF' setting takes effect the icon "°C" light switches off, the cooling of the variable temperature zone is shut off.

Be sure to take out all the foods in the variable temperature zone before setting this function.

4) Care+ setting

Press and hold down the 'Care+' key for 3 seconds, you can switch the 'Care+' temperature mode setting to the function mode setting; after the switchover, press the 'Care+' key (for less than 3 seconds), you can set the function/temperature mode.

Every time the display goes off and lights up again, the system gets restored to the 'Care+' temperature setting mode by default.

Under the 'Care+' temperature setting mode, press the 'Care+' key (for less than 3 seconds) to set the variable function mode for the crisper area in the fridge compartment.

Press the Care+ key to adjust the function in cycle as follows:

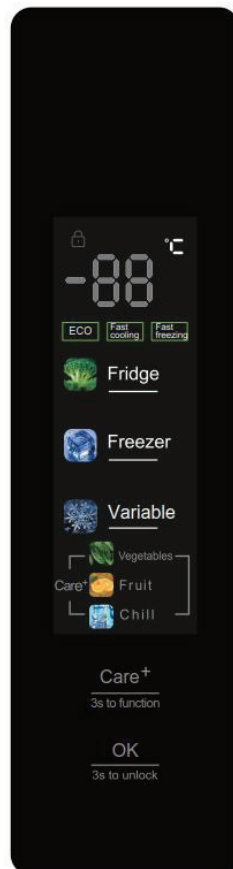
Vegetables → Fruits → Chill → Vegetables. Vegetables setting will be suitable for green leaf and similar food items.

The Fruit setting will be suitable for fruits and similar food items.

The Chill setting will be colder which is suitable for cold meat, fish or similar food items .

When the fridge temperature is set to 'OFF', the Care+ mode will be disabled.

Note: Pressing the Care+ key will have no effect when the fridge temperature is set to the 'OFF' mode.



ECO/Fast cooling/Fast freezing Function

Function setting mode

Press and hold down the 'Care+' key for 3 seconds to switch the 'Care+' temperature mode to the function setting mode;

To quit function setting mode, press the 'Care+' key for 3 seconds or every time when the display goes off and lights up again, the system gets restored to the 'Care+' temperature mode setting by default.

ECO Function

1) When the refrigerator ECO function is enabled, the fridge temperature will be running at 5°C and the freezer temperature at -18°C, this ensures that foods are stored at the optimum temperature range, with the refrigerator operating with better efficiency and performance.

When the ECO function is active, the fridge temperature and freezer temperature are not subject to change when you operate the Fridge or Freezer zone key for the first time.

2) To activate "ECO"

Press and hold Care+ key for 3 seconds until the ECO icon starts flickering, then press the "OK" key or wait for 5 seconds to validate the setting, the "ECO" icon remains on.

3) To exit "ECO"

When the ECO function is active, press and hold the Care+ key for 3 seconds until the ECO icon starts flickering, then press the "OK" key or wait for 5 seconds to validate the setting, the "ECO" icon will go off.

When the Fast Freezing or Fast Cooling function is enabled, the ECO function is automatically disabled.

Alternatively, quick press the fridge or freezer key twice to exit the ECO mode.

Fast cooling

1) When the Fast cooling function is enabled, the fridge temperature will be set at 2°C, with the temperature in the fresh food compartment cooling down quickly. After 8 hours, the fast-cooling function will automatically exit. This function ensures that the fresh storage foods remain fresh and nutritious.

When the fast-cooling function is active, the fridge temperature cannot be changed when operating the Fridge zone key for the first time.

2) To enter "Fast Cooling"

Press and hold the Care+ key for 3 seconds when the Function setting mode is active. Press care+ key (short press), the fast cooling icon flickers, then press the "OK" key to activate the function or wait 5 seconds for the "Fast Cooling" icon to stay on.

3) To exit "Fast Cooling"

After a cumulative running period of 8 hours, the fast-cooling function will automatically exit.

When the Fast Cooling function is active, press and hold the Care+ key for 3 seconds to enter function mode, press Care+ key (short press) until the Fast Cooling icon flickers, then press the "OK" key or wait for 5 seconds to validate the setting, until the "Fast Cooling" goes off.

When the ECO function is enabled, the 'Fast Cooling' function is automatically disabled. Alternatively, Quick press the Fridge key twice, the unit will exit the Fast Cooling mode.

Fast Freezing

1) When the Fast Freezing function is enabled, the freezer temperature will be controlled at -32°C, after 26 hours of running, the Fast freezing function will automatically be disabled.

Rapidly cooling down the freezer temperature is good for the prevention of food nutrition loss and the preservation of food freshness.



Figures represented in this instruction manual are schematic and may not correspond exactly with your refrigerator. If the parts are not included in the refrigerator you have purchased, they may be model specific and therefore only valid for some models.

When the fast-freezing function is active, the Freezer temperature is not subject to change when operating the Freezer zone key for the first time.

2) To enter “Fast Freezing”.

Press and hold the Care+ key for 3 seconds when Function setting mode is active. Press care+ key (short press) , the Fast Freezing icon will flicker, then press the “OK” key to activate the function or wait for 5 seconds until the “Fast Freezing” icon stays On.

3) To exit “Fast Freezing”.

After a cumulative running period of 26 hours, the fast-freezing function will exit automatically.

When the Fast Freezing function is active, press and hold Care+ key for 3 seconds to enter function mode, press Care+ key (short press) until the icon of Fast Freezing starts to flicker, then press the “OK” key or wait for 5 seconds to validate the setting, the “Fast Freezing” will go off.

When the ECO function is enabled, the ‘Fast Freezing’ function is automatically disabled.

Alternatively, Quick press the Freezer key twice to exit the Fast Freezing mode.

Door open alarm

If any door is opened for more than 3 minutes, the buzzer alarm will continuously beep. It can be stopped by pressing any key, however will reactivate after 3 minutes if the door is continually opened. The alarm will stop when the doors are properly closed.

Power cut memory

In the case of a power failure, the refrigerator will maintain the last used setting when the power supply is restored.

Power-on delay

In order to protect the compressor from being damaged in the case of a short power failure (i.e., less than 5 minutes), the compressor will not start up immediately after it is powered on. It will restart after power comes back on for more than 5 minutes.

Over-temperature alarm (only after power outage)

When the refrigerator system is powered on, if the freezer sensor temperature is higher than -10°C, the freezer zone display digits will flicker. The freezer temperature will be displayed when any key is pressed. The normal display will be restored when any key is pressed again or after 10 seconds.

Fault alarm

In case E0, E1, E2, EH,EE or EC is displayed on the display panel, it indicates fault with the refrigerator. Please contact the customer care line for assistance should any of the above error messages display.

Turn off the flip beam heater manually

Press and hold down the “Variable” and “Fridge” key for 3s to enter the “Special Program Working State” setting program, with the character “Sd” flickering on the display, and 2 seconds later, the current setting of the “Special Program” will be displayed; Then, press the “Fridge”/ “Freezer” key to switch the setting to On, with the character “on” displayed; The said setting will be memorized if no key operation within 5 seconds, the current program will stop and the normal program will resume.

Press the “Fridge” key for more than 3 seconds while holding down the “Care+” key to enter the flip beam heater On/Off setting program, which is on by default. “on” is displayed; Then you can press the “Fridge” key to switch the setting between 1 (On) and 0 (Off). When the flip beam heater is set to “Off”, the anti-condensation function is disabled, with the flip beam heater turned off.

This function will not be memorized, and the flip beam heater is in the on state when the system is powered on again.

Note: Do not access this setting during use, as it is only used for testing and verification purposes.

Instructions for food storage

Precautions for use

- The appliance might not operate consistently (there is the possibility of defrosting or the temperature becoming too warm in the frozen food compartment) when exposed for an extended period of time below the cold limit of the temperature range for which the refrigerating appliance is designed.
- The information of climate type of the appliance is provided on the rating plate.
- The internal temperature could be affected by such factors as the location of the refrigerating appliance, ambient temperature and frequency of door opening. Setting of temperature might have to be varied to allow for these factors.
- Effervescent drinks should not be stored in the freezer compartment or the low-temperature compartment. Products such as frozen lollies should not be consumed too cold.

Food storage location

Due to the cold air circulation in the refrigerator, the temperature of each area in the refrigerator is different, so different kinds of food should be placed in the appropriate areas.

The fresh food compartment is suitable for the storage of foods that do not need to be frozen: IE; cooked food, beverages, eggs, some condiments that need cold preservation, milk, fruit juice, etc.

The crisper box is suitable for the preservation of vegetables, fruits, etc.

The freezer compartment is suitable for the storage of ice cream, frozen food and foods to be preserved for a long time.

Use of the fresh food compartment

Fridge shelf: When removing the shelf, lift it up first, and then pull it out; when installing the shelf, place it into position before putting it down. Keep the shelf rear flange upward, to prevent foods from making contact with the liner wall. When removing or fitting the shelf, hold it firmly and handle with care to avoid damage.

Crisper box: Pull out the crisper box for access to food. After using or cleaning the cover plate of the crisper box, be sure to put it back onto the crisper so that the internal temperature of the crisper box is not affected.

Use of the crisper humidity regulating rod

The humidity regulating rod of the crisper box is design to maintain the humidity and freshness of the vegetables stored inside. When the humidity regulating rod is to the right with more holes exposed, the humidity in the crisper box will be lower. When the humidity regulating rod slide is to the left, with less holes exposed, higher humidity will be kept inside the crisper box.

Cautions for food storage

Clean foods and wipe dry before storing them inside the refrigerator. Before foods are placed in the refrigerator it is advisable to seal them so as to prevent water evaporation and thus keep fruits and vegetables fresh and prevent odours.

Do not place too much food inside the refrigerator. Keep enough space between food; if too close, the cold air flow will be restricted thus affecting the refrigeration effectiveness. Do not store excessive or very heavy foods or the shelf may be damaged. When storing the foods, keep a small space between the food and inner wall; do not place water-rich foods too close to the fridge rear wall as they could get frozen to the inner wall.

Categorized storage of foods

Foods should be stored by category, with the foods eaten more frequently placed in front of the shelf so that the door open duration be kept to a minimum and food spoilage due to expiration be avoided.

Energy-saving tips: Allow hot food to cool down to the room temperature before putting it in the refrigerator. Put frozen food in the fresh food compartment to thaw, using the low temperature of the frozen food to cool the fresh food, thus saving energy.

Storage of fruits and vegetables

Please note that some types of fresh vegetables and fruits are sensitive to cold and therefore are not suitable for storage in the chill compartment.

Use of the frozen food storage compartment

The freezer temperature is controlled below 18°C, it is advisable to store food for long-term preservation in the freezer compartment. The storage duration indicated on the food packaging should be adhered to.

The freezer drawers are used to store food that requires freezing. Very bulky fish and meat portions should be cut into smaller pieces and packed into fresh-keeping bags before they are evenly distributed inside the freezer drawers.

Allow hot foods to cool down to room temperature before placing in the freezer compartment.

Do not place glass containers with liquid or sealed canned food in the freezer compartment, as these may burst due to volume expansion after freezing.

Divide the food into appropriately small portions when packing the freezer.

Place food in bags or freezer friendly plastic containers before freezing them. Packing should be dry to prevent them from being frozen together.

Foods should be packed or covered by freezer friendly materials that are firm, tasteless, impervious to air and water, non-toxic and pollution-free. This helps to avoid cross-contamination and odour transfer.



IMPORTANT: Check the trouble shooting list on the following page before contacting a Defy service centre. Doing so will save you time and money. This list includes frequent complaints that are not related to faulty workmanship or materials. Certain features mentioned herein may not apply to your product.

5 Maintenance and Cleaning

Cleaning the product regularly will prolong its service life.



WARNING: Disconnect the power before cleaning the refrigerator.

- Do not use sharp and abrasive tools, soap, house cleaning materials, detergents, gas, gasoline, varnish and similar substances for cleaning.
- Melt a teaspoonful of carbonate in the water. Moisten a piece of cloth in the water and wring out. Wipe the device with this cloth and dry off thoroughly.
- Take care to keep water away from the lamp's cover and other electrical parts.
- Clean the door using a wet cloth. Remove all items inside before detaching the door and chassis shelves. Lift the door shelves up to detach. Clean and dry the shelves, then attach back in place by sliding in from above.
- Do not use chloric water or cleaning products on the exterior surface and chrome-coated parts of the product. Chlorine will cause rust on such metallic surfaces.

Preventing malodour

The product is manufactured free of any odorous materials. However, keeping the food in inappropriate sections and improper cleaning of internal surfaces may lead to malodour.

To avoid this, clean the inside with carbonated water every 15 days.

- Keep the foods in sealed holders. Microorganisms may spread out of unsealed food items and cause malodour.
- Do not keep expired and spoiled foods in the refrigerator.

Protecting plastic surfaces

Oil spilled on plastic surfaces may damage the surface and must be cleaned immediately with warm water.

6 Troubleshooting

Fault	Inspection	Solution
Complete non refrigeration	Is power plug off? Power failure or breaker trip?	Switch on plug Open the door and check whether the light is on.
Abnormal noise	Is refrigerator stable? Does refrigerator contact the wall?	Adjusting refrigerator's leveling feet. Ensure fridge is off the wall.
Poor refrigerating efficiency	Do you put hot food or too much food? Do you open the door frequently? Do you clip food bag to the door gasket? Direct sunlight or near a furnace or stove? Is it well-ventilated? Temperature setting in too high?	Putting food into refrigerator when hot food becomes cool. Checking and closing the door. Removing the refrigerator from the heat source. Emptying the distance to maintain good ventilation. Setting at the appropriate temperature.
Peculiar smell in refrigerator	Any spoiled food? Do you need to clean refrigerator? Have you packed food of strong flavors?	Throwing away spoiled food. Cleaning refrigerator. Packing food of strong flavors.
No key response	Check whether the Child Lock function is enabled on the display panel.	Press & hold the "OK/3s to Unlock" key for 3 seconds to unlock the key, and then conduct the key operation. (For details, refer to the Child Lock function.)
Temperature adjustment impossible.	Check whether the function of ECO, Fast Cooling, or Fast Freezing is enabled.	When the ECO, Fast Cooling, or Fast Freezing function is active, the temperature of the corresponding compartment is subject to no change. In such a case disable the above-mentioned function first before adjusting the temperature. (Refer to the Function section for details)
The set freezer temperature is displayed on the panel and the temperature digits keep flickering.	Please check whether power failure has occurred.	Press any key to lift the alarm (see the over temperature alarm function for details), and be sure to check whether the fresh storage foods and frozen storage foods have spoiled.



Warning: If you cannot eliminate the problem although you follow the instructions in this section, contact the nearest Defy service centre. Never try to repair a non-functional refrigerator yourself.



If the refrigerator is damaged in any way do not use it. Report the damage to your dealer who will take the necessary corrective action.

Defy customer care call centre

If you have followed the instructions and still have a problem or have any service or spares queries, please contact the customer care line by sending an email to service@defy.co.za or by calling 0861 00 3339. They will be able to advise you on any aspect of the appliance.

Defy Sub-Saharan Africa Branch contact details**ZAMBIA: SOUTHGATE INVESTMENTS LTD**

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Fax: +267 318 7376
Cell: +267 7134 6539
service@rma.co.bw

SWAZILAND: LYND'S DISTRIBUTORS

P.O Box 716, Mbabane, Swaziland, H100
Tel: (00268) 2515 4310/8
Fax: (00268) 2518 4318
workshop@hoageys.co.sz



MOZAMBIQUE: COOL WORLD. LDA

Rua da Resistencia No. 97B R/C
Cell: +258 84 44 61 234
mdwholesale@mweb.co.za
Nosso Show Room
Av: da Industrias, Parcela No.735 * 735A
Machava, Maputo

Please register your product at

www.defy.co.za

DEFY APPLIANCES (PTY) LTD
P.O.BOX 12004
JACOBS
DURBAN
4026
SOUTH AFRICA

	Warning: Never dispose of the Refrigerator in a fire.
	Do not dispose of your Refrigerator along with regular household waste.

Contact your local authority for disposal information and facilities available.

Record in the space below the listed information for future reference.

SERIAL NUMBER.....

DATE OF PURCHASE.....

PURCHASED FROM.....

.....

Please register your product at

www.defy.co.za

DEFY APPLIANCES (PTY) LTD
P.O.BOX 12004
JACOBS
DURBAN
4026
SOUTH AFRICA

8 Warranty

This certificate is issued by DEFY APPLIANCES LIMITED manufacturers of Defy and Ocean products, hereinafter the Company, to the original purchaser only, of the appliance described on the certificate and shall constitute the only warranty given in respect of this appliance.

The Company warrants to the original purchaser that for a period of *TWO YEARS from date of purchase, plus an additional *THREE years on registration, the appliance is free from defect under normal domestic use, both in workmanship and material, subject to the following conditions.

1. Repair or replacement of any part of this appliance, found by the Company to be defective, shall be at the election of the Company. The Company reserves the right to effect such service through any of its Service Divisions or Authorised Service Dealers. The cost of such service shall be borne by the Company in full, provided that the appliance is located no further than 50km from a Company Service Centre or an Authorised Service Dealer. Where the appliance is located beyond the 50km radius, the purchaser shall be liable for the standard travelling charges, as determined by the Company.
2. Cracked, rusted or corroded solid plates, vitreous enamelware, rust, cosmetic wear or cosmetic/external damage to products/components/fuses and lamps are specifically excluded from these warranties. It is an express condition of these warranties that the purchaser takes due care and attention in the use and maintenance of the appliance. Abuse, misuse in conflict with operating instructions, connection to incorrect voltages and subjection to commercial use shall release the Company from its obligations.
3. This warranty shall become void and cease to operate if the appliance is dismantled by, or any repairs to the appliance are effected by any persons not duly authorised by the Company, or if substitute parts not approved by the Company are used in the appliance, or if the serial number of the appliance is removed.
4. The Company shall not be responsible for damages resulting from fire, flood, civil disturbances or any Act of God. The Company shall not, in terms of these warranties be responsible nor held liable for any consequential loss or damage of any kind caused by or due to the failure or malfunction of the appliance. The Company shall not be responsible for damages caused by insect and/or animal infestation.
5. The Company shall not be responsible for transportation or other costs other than those incurred within the provisions of Point 1 of this Certificate.
6. **For warranties in the Republic of South Africa and Sub-Saharan Africa, please contact the customer care line. Please refer to the previous page for South African and Sub-Saharan African contact details.**
7. Where service is requested under warranty and no fault or defect can be found by the Company, all costs incurred will be for the purchaser's account.
8. This Certificate as well as your invoice will serve as proof of purchase. For the purpose of warranty, it will be essential to produce this Certificate and invoice. Failure to do so, will render the purchaser liable for service costs.

KEEP THIS CERTIFICATE AND SALES INVOICE AS PROOF OF PURCHASE FOR WARRANTY PURPOSES.

*TWO YEARS full coverage, additional *THREE YEARS (with registration) will cover only parts, labour cost to be charged accordingly. Please register your product at www.defy.co.za in order to activate the additional three year warranty.