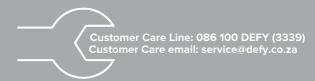


DMO 143 MICROWAVE OVEN





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PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

- 1. Do not attempt to operate this oven with the door open since open-door operation can result in harmful exposure to microwave energy. It is important not to interfere or tamper with the safety interlocks.
- 2. Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- 3. Do not operate the oven if it is damaged. It is very important that the oven door close properly and that there is no damage to the
- a) Door (including any bending),
- b) Hinges and latches (broken or loose),
- c) Door seals and sealing surfaces.
- 4. The oven should not be adjusted or repaired by anyone except qualified service personnel.

IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances basic safety precautions should be followed, including the following:

WARNING!--To reduce the risk of burns, electric shock, fire, injury to persons or exposure to excessive microwave energy:

- 1. Read all instructions before using the appliance and keep for future reference.
- 2. Use this appliance only for its intended use as described in the manual. Do not use corrosive chemicals or vapors in this appliance. This type of oven is specifically designed to heat, cook or dry food. It is not designed for industrial or laboratory use.
- 3. Do not operate the oven when empty.
- 4. Do not operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been damaged or dropped. If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- 5. WARNING! -Only allow children to use the oven without supervision when adequate instructions have been given so that the child is able to use the oven in a safe way and understands the hazards of improper use.
- 6. WARNING! -When the appliance is operated in the combination mode, children should only use the oven under adult supervision due to the temperatures generated.
- 7. To reduce the risk of fire in the oven cavity:
- When heating food in plastic or paper containers, keep an eye on the oven due to the possibility of ignition.

- Remove wire twist-ties from paper or plastic bags before placing bag in oven.
- If smoke is observed, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
- Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils, or food in the cavity when not in use.
- The microwave oven is intended for heating food and beverages. Drying of clothing and heating of warming pads, slippers, sponges, damp cloth and similar may lead to risk of injury, ignition or fire.
- 8. WARNING! -Liquid or other food must not be heated in sealed containers since they are liable to explode.
- 9. Microwave heating of beverages can result in delayed eruptive boiling, therefore care has to be taken when handling the container.
- 10. Do not fry food in the oven. Hot oil can damage oven parts and utensils and even result in skin burns.
- 11. Eggs in their shell and whole hard-boiled eggs should not be heated in microwave ovens since they may explode even after microwave heating has ended.
- 12. Pierce foods with heavy skins such as potatoes, whole squashes, apples and chestnuts before cooking.

- 13. The contents of feeding bottles and baby jars should be stirred or shaken and the temperature should be checked before serving in order to avoid burns.
- 14. Cooking utensils may become hot because of heat transferred from the heated food. Potholders may be needed to handle the utensil.
- 15. Utensils should be checked to ensure that they are suitable for use in microwave ovens.
- 16. WARNING! -It is hazardous for anyone other than a trained person to carry out any service or repair operation which involves the removal of any cover which gives protection against exposure to microwave energy.
- 17. This Microwave complies with EN 55011/ CISPR 11, this standard belongs to the Class B Group 2 classification. Group 2 equipment: group 2 contains all ISM RF equipment in which radio-frequency energy in the frequency range 9 kHz to 400 GHz is intentionally generated and used or only used locally in the form of electromagnetic radiation, inductive and/or capacitive coupling, for the treatment of material, for inspection/analysis purposes, or for transfer of electromagnetic energy. Class B equipment is equipment suitable for use in locations in residential environments and in establishments directly connected to a low

- voltage power supply network which supplies buildings used for domestic purposes.
- 18. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 19. Children should be supervised to ensure that they do not play with the appliance.
- 20. The microwave oven is only to be used in a freestanding environment.
- 21. WARNING! -Do not install oven over a range cook top or other heat-producing appliance. Incorrect installation could result in damage and may void the warranty.
- 22. The microwave oven must not be placed in a cabinet.
- 23. The door or the outer surface may get hot when the appliance is operating.
- 24. WARNING!--Accessible parts may become hot during use. Keep Children away!
- 25. During use the appliance becomes hot. Care should be taken to avoid touching heating elements inside the oven.
- 26. Temperature of accessible surfaces may be high when the appliance is operating.

- 27. WARNING! -If the door or door seals are damaged, the oven must not be operated until it has been repaired by a competent person.
- 28. The appliance is not intended to be operated by means of an external timer or separate remote-control system.
- 29. The microwave oven is for household use only and not for commercial use.
- 30. Never remove the distance holder at the back or on the sides as it ensures a minimum distance from the wall for air circulation.
- 31. Please secure the turntable before you move the appliance to avoid damage.
- 32. CAUTION! -It is dangerous to repair or maintain the appliance by no other than a specialist as under these circumstances the cover may have to be removed which protects against microwave radiation. This applies to changing the power cord or the lighting. Send the appliance in these cases to one of our authorised service centres.
- 33. The microwave oven is intended for defrosting, cooking and steaming of food only. 34.Use gloves if you remove any heated food.
- 36. Caution! Steam will escape, when opening lids or wrapping foil.
- 37. If smoke is emitted, switch off or unplug the appliance and keep the door closed in order to stifle any flames.

INSTALLATION GUIDE

- 1. Make sure that all the packing materials are removed from the inside of the door.
- 2. WARNING!--Check the oven for any damage, such as a misaligned or bent door, damaged door seals and sealing surface, broken or loose door hinges and latches and dents inside the cavity or on the door. If there is any damage, do not operate the oven and contact our qualified service personnel.
- 3. This microwave oven must be placed on a flat, stable surface able to hold its weight and the heaviest food likely to be cooked in the oven.
- 4. Do not place the oven where heat, moisture, or high humidity are generated, or near combustible materials.
- 5. For correct operation, the oven must have sufficient airflow. Allow 20cm of space above the oven, 10cm at back and 5cm at both sides. Do not cover or block any openings on the appliance. Do not remove feet.
- 6. Do not operate the oven without the glass tray, roller support, and shaft in their proper positions.
- 7. Make sure that the power supply cord is undamaged and does not run under the oven or over any hot or sharp surface.
- 8. The wall socket must be readily accessible so that it can be easily unplugged in an emergency.
- 9. Do not use the oven outdoors.

GROUNDING INSTRUCTIONS

This appliance must be grounded. This oven is equipped with a cord having a grounding wire with a grounding plug. It must be plugged into a wall receptacle that is properly installed and grounded. In the event of an electrical short circuit, grounding reduces risk of electric shock by providing an escape wire for the electric current. It is recommended that a separate circuit serving only the oven be provided. Using high voltages is dangerous and may result in a fire or other accident causing oven damage. WARNING!--Improper use of the grounding plug can result in risk of electric shock. Note:

1. If you have any questions about the grounding or electrical instructions, consult a qualified electrician or service person.

Neither the manufacturer nor the dealer can accept any liability for damage to the oven or personal injury resulting from failure to observe the electrical connection procedures.

The wires in the mains cable are colored in accordance with the following

code: Green and Yellow = EARTH

Blue = NEUTRAL Brown = LIVE

RADIO INTERFERENCE

Operation of the microwave oven can cause interference to your radio, TV, or similar equipment. When there is interference, it may be reduced or eliminated by taking the following measures:

- 1. Clean door and sealing surface of the oven.
- 2. Reorient the receiving antenna of radio or television.
- 3. Relocate the microwave oven with respect to the receiver.
- 4. Move the microwave oven away from the receiver.
- 5. Plug the microwave oven into a different outlet so that the microwave oven and receiver are on different branch circuits.

BEFORE CALLING FOR SERVICE

Before asking for service, please check each item below:

- Check to ensure the oven is plugged in securely. If not, remove the plug from the outlet, wait 10 seconds, and plug it in again securely.
- Check for a blown circuit fuse or a tripped main circuit breaker. If these seem to be
 operating properly, test the outlet with another appliance.
- Check to ensure the control panel is programmed correctly and the timer is set.
- Check to ensure the door is securely closed, engaging the door lock system. If the
 door is not properly closed, the microwave energy will not flow inside.

IF NONE OF THE ABOVE RECTIFIES THE SITUATION, THEN CONTACT A QUALIFIED TECHNICIAN. DO NOT TRY TO ADJUST OR REPAIR THE OVEN YOURSELF.

COOKING TECHNIQUES

- 1. Arrange food carefully. Place thickest areas towards outside of dish.
- Watch cooking time. Cook for the shortest amount of time indicated and add more as needed. Food severely overcooked can smoke or ignite.
- 3. Cover foods while cooking. Covers prevent spattering and help foods to cook evenly.
- 4. Turn foods over once during microwave cooking to speed cooking of such foods as chicken and hamburgers. Large items like roasts must be turned over at least once.
- 5. Rearrange foods such as meatballs halfway through cooking both from top to bottom and from the center of the dish to the outside.

COOKING UTENSILS GUIDE

- Microwave cannot penetrate metal. Only use utensils that are suitable for use in microwave ovens. Metallic containers for food and beverages are not allowed during microwave cooking. This requirement is not applicable if the manufacturer specifies size and shape of metallic containers suitable for microwave cooking.
- 2. Microwave cannot penetrate metal, so metal utensils or dishes with metallic trim should not be used.
- 3. Do not use recycled paper products when microwave cooking, as they may contain small metal fragments which may cause sparks and/or fires.
- 4. Round /oval dishes rather than square/oblong ones are recommend, as food in corners tends to overcook.
- Narrow strips of aluminum foil may be used to prevent overcooking of exposed areas. But be careful don't use too much and keep a distance of 1 inch (2.54cm) between foil and cavity.

The list below is a general guide to help you select the correct utensils.

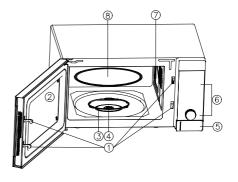
ne net zelett le a gerieral galae te rielp jea zeleet the zelfeet aterielle.			
Cookware	Microwave Cooking		
Heat–Resistant Glass	Yes		
Non Heat–Resistant Glass	No		
Heat–Resistant Ceramics	Yes		
Microwave–Safe Plastic Dish	Yes		
Kitchen Paper	Yes		
Metal Tray	No		
Metal Rack	No		
Aluminum Foil & Foil Containers	No		

SPECIFICATIONS

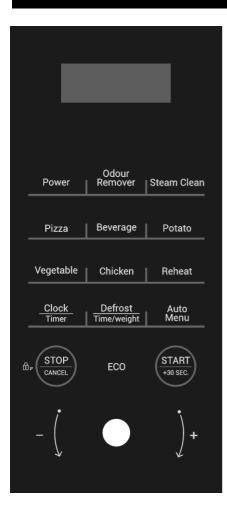
Power Consumption	230-240V/50Hz, 1500W(microwave)		
Output	1000W		
Operation Frequency	2450MHz		
Outside Dimensions	311mm(H)×553mm(W)×485mm(D)		
Oven Cavity Dimensions	264mm(H)×401mm(W)×431mm(D)		
Oven Capacity	Compact 43Liters		
Net Weight	Approx.16.9kg		

PRODUCT DIAGRAM

- 1. Door Safety Lock System
- 2. Oven Window
- 3. Roller Ring
- 4. Shaft
- 5. Door Release Button
- 6. Control Panel
- 7. Wave Guide (Please do not remove the mica plate covering the wave guide)
- 8. Glass Tray



CONTROL PANEL



MENU ACTION SCREEN

Time, power and indicators are displayed.

POWER

Press to select cooking power level.

ODOUR REMOVER

Press to set deodorization function.

STEAM CLEAN

Press to set steaming clean function.

AUTO COOK MENUS

Instant settings to cook popular foods.

CLOCK/TIMER

Press to set clock time.

Press to set timer function.

DEFROST/TIME/WEIGHT

Press once to defrost food based on time.

Press twice to defrost food based on weight.

AUTO MENU

Press to select auto cook menus.

STOP/CANCEL

Press once to temporarily stop cooking, or twice to cancel cooking altogether.

It is also used to set child lock.

START/+30 SEC.

Press to start cooking programs.

Press to set express cooking program.

• TIME/WEIGHT (dial)

Turn the dial to set time, weight and servings. Press the dial to set power saving function. Press the dial to confirm you operation.

OPERATION INSTRUCTIONS

- When the oven is first plugged in, a beep will sound and the display screen will show "1:01" (":" flashing).
- During setting, the system will return to standby mode if there is not any operation within 30 seconds.
- During cooking, press STOP/CANCEL button once, or open and close the oven door once, the program will be paused, then press START/+30 SEC. button to resume. Press STOP/CANCEL button twice and the program will be cancelled.
- After cooking ends, the display screen will show End and beep will sound every two minutes until STOP/CANCEL button is pressed or the door is opened.
- During operation, when a button is pressed, the buzzer rings once. However, if an
 invalid button is pressed, the buzzer rings twice. Turning the TIME/WEIGHT dial
 does not produce any sound.

SETTING THE CLOCK

This is a 24- or 12- hour clock. you can choose to set the clock time in 24- or 12- hour cycle by pressing CLOCK/TIMER button in standby mode.

- 1. In standby mode, press and hold CLOCK/TIMER button for 3 seconds to choose 24- hour clock. Press it once again to choose 12- hour clock.
- 2. Turn TIME/WEIGHT dial to set hour digit.
- 3. Press CLOCK/TIMER button, TIME/WEIGHT dial, or START/+30 SEC. button once.
- 4. Turn TIME/WEIGHT dial to set minute digit.
- 5. Press CLOCK/TIMER button, TIME/WEIGHT dial, or START/+30 SEC. button once to confirm.

NOTE: Unable to set clock when timer is running.

SETTING THE TIMER

- 1. In standby mode, press CLOCK/TIMER button once.
- 2. Turn TIME/WEIGHT dial to set desired time. The longest time is 95 minutes.
- 3. Press START/+30 SEC. button to confirm.

NOTE: When the countdown ends, the buzzer will beep to remind you. You can check the countdown time by pressing CLOCK/TIMER button, if STOP/CANCEL button is pressed when the display shows the time, the function can be cancelled.

EXPRESS COOKING

In standby mode, press START/+30 SEC. button once (Default cooking time is 30

seconds), the oven will start working automatically. During cooking, you can add cooking time by pressing START/+30 SEC. button. Each press to increase 30 seconds, and up to 95 minutes).

NOTE: During cooking (except auto cook menus, weight defrost and time defrost), you can add cooking time by pressing START/+30 SEC. button.

MICROWAVE COOKING

- 1. In standby mode, press POWER button repeatedly to select power level.
- 2. Press START/+30 SEC. button or TIME/WEIGHT dial once.
- 3. Turn TIME/WEIGHT to set cooking time. The time ranges from 10 seconds to 95 minutes.
- 4. Press START/+30 SEC, button to confirm.

Press POWER button to select power level:

Press POWER button	Power (Display)	Press POWER button	Power (Display)
Once	100% (P100)	7 times	40% (P-40)
Twice	90% (P-90)	8 times	30% (P-30)
3 times	80% (P-80)	9 times	20% (P-20)
4 times	70% (P-70)	10 times	10% (P-10)
5 times	60% (P-60)	11 times	0% (P-00)
6 times	50% (P-50)		

NOTE: During cooking, you can check the power level by pressing POWER button. If you want to cook at full power level, directly turn TIME/WEIGHT dial to set cooking time, then press START/+30 SEC. button to start.

SPEED DEFROST

- 1. In standby mode, press DEFROST/TIME/WEIGHT button once.
- 2. Turn TIME/WEIGHT dial to set defrosting time. The longest time is 95 minutes.
- 3. Press START/+30 SEC. button to confirm.

NOTE: During defrosting, the system will pause and sound to remind user to turn food over, after that, press START/+30 SEC. button to resume.

WEIGHT DEFROST

The time and the defrosting power are adjusted automatically once the weight is programmed. The frozen food weight ranges from 100 g to 1800 g.

- 1. In standby mode, press DEFROST/TIME/WEIGHT button twice.
- 2. Turn TIME/WEIGHT dial to set food weight.
- 3. Press START/+30 SEC, button to confirm.

NOTE: During defrosting, the system will pause and sound to remind user to turn food over, after that, press START/+30 SEC. button to resume.

MULTISTAGE COOKING

Your oven can be programmed up to 3 automatic cooking sequences. It can be composed of time defrost with one or two microwave cooking programs, or composed of two microwave cooking programs. Speed defrost can only be set in the first stage.

A. Speed defrost with one or two-stage microwave cooking programs:

- 1. Open the door and place the food into the oven, close it.
- 2. Press DEFROST/TIME/WEIGHT button once.
- 3. Turn TIME/WEIGHT dial to set defrosting time.
- 4. Input the first microwave cooking program. Do not press START/+30 SEC. button.
- 5. Input the second microwave cooking program.
- 6. Press START/+30 SEC, button to start.

NOTE: Step 5 is not necessary if you just need one microwave cooking program.

B. Two stage microwave cooking programs:

- 1. Input the first microwave cooking program. Do not press START/+30 SEC. button.
- 2. Input the second microwave cooking program.
- 3. Press START/+30 SEC, button to start.

Аито соок

For the following food or cooking mode, it is not necessary to program the cooking time and power. It is sufficient to indicate the type of food that you want to cook as well as the weight or servings of this food.

For codes 1~6:

- 1. In standby mode, press corresponding menu button once.
- 2. Press corresponding menu button repeatedly or turn TIME/WEIGHT dial to set food weight or servings.
- 3. Press START/+30 SEC, button to start.

For codes A-1 \sim A-3:

- 1. In standby mode, press AUTO MENU button once, twice or 3 times to select code "A-1," "A-2" or "A-3".
- 2. Press START/+30 SEC, button or TIME/WEIGHT dial once.
- 3. Press AUTO MENU button repeatedly or turn TIME/WEIGHT dial to select food weight.
- 4. Press START/+30 SEC button to start.

NOTE: For popcorn (code "A-1"), omit the step 3.

Auto cook menus:

Code	Food	Note
1	Potato (230±10 g/serving, 1~2 servings)	The result of auto cooking depends
2	Pizza (150 g, 300 g, 450 g)	on factors such as the shape and size
3	Beverage (200 ml/serving, 1~3	of food, your personal preference as
	servings)	to the doneness of certain foods and
4	Reheat (200~800 g)	even how well you happen to place
5	Vegetable (200 - 600 g)	food in the oven. If you find the result
6	Chicken (800 - 1400 g)	at any rate not quite satisfactory,
A-1	Popcorn (100 g)	please adjust the cooking time a little
A-2	Frozen Dinner (250 g, 500 g)	' '
A-3	Rice (150 g, 300 g, 450 g, 600 g)	bit accordingly.

DEODORIZE FUNCTION

This function can fresh the air in the oven. Empty the oven before using it.

- 1. Make sure the oven is empty, and then close the door.
- Press ODOUR REMOVER button.
- 3. Press START/+30 SEC, button start.

NOTE: The deodorization time is 5 minutes.

STEAM FUNCTION

- 1. In standby mode, place a bowl of 100ml of water into the oven and close the door.
- Press STEAM CLEAN button.
- 3. Press START/+30 SEC. button start.
- Wipe the oven after the program.

NOTE: The cleaning time is 5 minutes.

POWER SAVING FUNCTION

To enter power saving mode: In standby mode, press and hold TIME/WEIGHT dial for 3 seconds, a beep will sound and the display screen will go off. The system has entered power saving mode.

To exit: In power saving mode, press any button or TIME/WEIGHT dial once, a beep will sound and the display screen will show the current clock time.

CHILD LOCK

Use to prevent unsupervised operation of the oven by children.

To set: In standby mode, press and hold STOP/CANCEL button for 3 seconds, a beep will sound and the display will show "Loc" for 5 seconds, the oven will auto enter child lock mode. Press any button, the display will show "Loc" for 5 seconds.

To cancel: Press and hold STOP/CANCEL button for 3 seconds, a beep will sound and

the "Loc" will disappear.

BUTTON ADHESION PROTECTION

In any state, if any button on the control panel is adhesion for 60 seconds, the program stops working immediately, the display shows "FAIL" and the system will sound beep. If the button is adhesion all the time, beep will sound every one minute. Any button is invalid at this time. After troubleshooting, press STOP/CANCEL button to return standby mode.

CLEANINGAND CARE

- 1. Turn off the oven and unplug the power cord from the wall when cleaning.
- Keep the inside of the oven clean. When food splatters or spilled liquids adhere to oven walls, wipe with a damp cloth. Mild detergents may be used if the oven gets very dirty. Avoid using spray or other harsh cleaners. They may stain, streak or dull the door surface.
- The outside of the oven should be cleaned with a damp cloth. To prevent damage to the operating parts inside the oven, water should not be allowed to seep into the ventilation openings.
- 4. Wipe the door and window on both sides, the door seals and adjacent parts frequently with a damp cloth to remove any spills or spatters. Do not use abrasive cleaner.
- 5. A steam cleaner is not be used.
- 6. Do not allow the control panel to become wet. Clean with a soft, damp cloth. When cleaning the control panel, leave oven door open to prevent oven from accidentally turning on.
- If steam accumulates inside or around the outside of the oven door, wipe with a soft cloth. This may occur when the microwave oven is operated under high humidity condition. And it is normal.
- 8. It is occasionally necessary to remove the glass tray for cleaning. Wash the tray in warm sudsy water or in a dishwasher.
- 9. The roller ring and oven floor should be cleaned regularly to avoid excessive noise. Simply wipe the bottom surface of the oven with mild detergent. The roller ring may be washed in mild, soapy water or in a dishwasher. When removing the roller ring, be sure to replace it in the proper position.
- 10. Remove odors from your oven by combining a cup of water with the juice and skin of one lemon in a microwaveable bowl. Microwave for 5 minutes. Wipe thoroughly and dry with a soft cloth.

- 11. If the light bulb burns out, please contact customer service to have it replaced.
- 12. The oven should be cleaned regularly and any food deposits should be removed. Failure to maintain the oven in a clean condition could lead to deterioration of surface that could adversely affect the life of the unit and could possibly result in a hazardous situation.
- 13. Please do not dispose of this appliance into the domestic rubbish bin; it should be disposed to the particular disposal center provided by the municipalities.

Defy customer care call centre

If you have followed the instructions and still have a problem or have any service or spares queries, please contact the customer care line by sending an email to service@defv.co.za or by calling 0861 00 3339. They will be able to advise you on any aspect of the appliance.

Defy Sub-Saharan Africa Branch contact details

ZAMBIA: SOUTHGATE INVESTMENTS LTD

Plot 1606. Sheki Sheki Road P.O. Box 33681 Lusaka, 10101, Zambia Tel: +260 0211 242332/3 Fax: +260 0211 242933 defyservicecenter@outlook.com

NAMIBIA: ATLANTIC DISTRIBUTORS (PTY) LTD

10 Tienie Louw Street, Northern Industrial Area P.O. Box 21158. Windhoek. Namibia

Tel: (061) 216162 Fax: (061) 216134 atlantic@mweb.com.na

ZIMBABWE: TRADE COM AFRICA

Trade Com Africa, 183 Loreley Crescent Msasa, Harare, Zimbabwe Tel: +00263 773 438001 servicecentre@tradecomafrica.com

BOTSWANA: RAY MORGAN AGENCIES RMA

Service Centre, Plot 48, East Gate Gaborone International Commerce Park Kgale View, Gaborone Botswana

Tel: +267 390 3996 / 390 3912

Fax: +267 318 7376 Cell: +267 7134 6539 service@rma.co.bw

SWAZILAND: LYNDS DISTRIBUTORS

P.O Box 716, Mbabane, Swaziland, H100

Tel: (00268) 2515 4310/8 Fax: (00268) 2518 4318 workshop@hoageys.co.sz

MOZAMBIQUE: COOL WORLD, LDA

Rua da Resistencia No. 97B B/C Cell: +258 84 44 61 234 mdwholesale@mweb.co.za Nosso Show Room Av: da Industrias, Parcela No.735 * 735A

Machava, Maputo

Warranty

This certificate is issued by DEFY APPLIANCES (PTY) LIMITED manufacturers of Defy and Ocean products, hereinafter the Company, to the original purchaser only, of the appliance described on the certificate and shall constitute the only warranty given in respect of this appliance.

The Company warrants to the original purchaser that for a period of TWO YEARS from date of purchase the appliance is free from defect under normal domestic use, both in workmanship and material, subject to the following conditions.

- 1. Repair or replacement of any part of this appliance, found by the Company to be defective, shall be at the election of the Company. The Company reserves the right to effect such service through any of its Service Divisions or Authorised Service Dealers. The cost of such service shall be borne by the Company in full, provided that the appliance is located no further than 50km from a Company Service Centre or an Authorised Service Dealer. Where the appliance is located beyond the 50km radius, the purchaser shall be liable for the standard travelling charges, as determined by the Company.
- 2. Vitreous enamelware, fuses and lamps are specifically excluded from these warranties. It is an express condition of these warranties that the purchaser takes due care and attention in the use and maintenance of the appliance. Abuse, misuse in conflict with operating instructions, connection to incorrect voltages and subjection to commercial use shall release the Company from its obligations.
- **3.** This warranty shall become void and cease to operate if the appliance is dismantled by, or any repairs to the appliance are effected by any persons not duly authorised by the Company, or if substitute parts not approved by the Company are used in the appliance, or if the serial number of the appliance is removed.
- **4.** The Company shall not be responsible for damages resulting from fire, flood, civil disturbances or any Act of God. The Company shall not, in terms of these warranties be responsible nor held liable for any consequential loss or damage of any kind caused by or due to the failure or malfunction of the appliance. The Company shall not be responsible for damages caused by insect and/or animal infestation.
- **5.** The Company shall not be responsible for transportation or other costs other than those incurred within the provisions of Point 1 of this Certificate.
- **6.** For warranties in the Republic of South Africa and Sub-Saharan Africa, please contact the customer care line. Please refer to the previous page for South African and Sub-Saharan African contact details.
- 7. Where service is requested under warranty and no fault or defect can be found by the Company, all costs incurred will be for the purchaser's account.
- **8.** This Certificate as well as your invoice will serve as proof of purchase. For the purpose of warranty, it will be essential to produce this Certificate and invoice. Failure to do so, will render the purchaser liable for service costs.

KEEP THIS CERTIFICATE AND SALES INVOICE AS PROOF OF PURCHASE FOR WARRANTY PURPOSES.