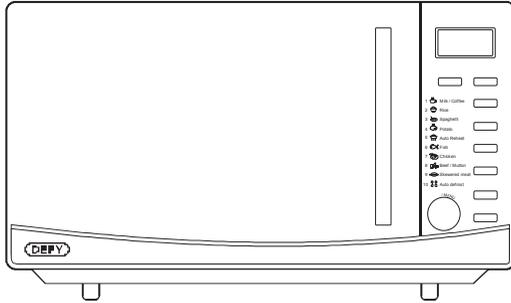


OWNER'S MANUAL



The Manufacturer strives for continuous improvements. The content of this book is therefore subject to change without notice.

Please read these instructions carefully before installing and operating the oven. Record in the space below the listed information for future reference. The Serial number may be found on the nameplate of your oven.

SERIAL No.....
DATE OF PURCHASE.....
PURCHASED FROM.....



Believe in better

MODEL
DMO343
DMO376

**34 LITRE
MICROWAVE OVEN
WITH GRILL**

Please register your
product at
www.defy.co.za

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IMPORTANT SAFETY INSTRUCTIONS

This appliance is classified as Group 2 Class B ISM. Defined as (Industrial, Scientific and Medical) equipment in which radio-frequency energy is intentionally generated and/or used in the form of electromagnetic radiation for the treatment of material, and spark erosion equipment. Class B equipment is suitable for use in domestic establishments and in establishments directly connected to a low voltage power supply network which supplies buildings used for domestic purpose.

To reduce the risk of fire, electric shock, injury to persons or exposure to excessive microwave oven energy when using your appliance, follow basic precautions, including the following:

- Use this appliance only for its intended use as described in this manual. This type of oven is specifically designed to heat, cook or defrost food. It is not designed for industrial or laboratory use.
- Do not use the oven for any reason other than food preparation, such as for drying clothes, paper, or any other non food items or for sterilizing purposes.
- Do not use the oven when empty, this could damage the oven.
- Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils or food in the cavity when it is not in use.
- Do not operate the oven without the metal turntable tray in place. Ensure it is properly seated on the rotating base. Do not use any other Turntable in the oven. Do not operate the oven without the turntable and rotating base properly in place.
- Ensure you remove caps or lids prior to cooking when you cook food sealed in containers. Liquid or other food must not be heated in sealed containers since these are liable to explode. Pierce foods with heavy skins such as potatoes, tomatoes, whole squashes, apples and chestnuts before cooking. Unless this is done, they may burst or explode.
- Do not cook any food surrounded by a membrane, such as egg yolks, potatoes, chicken livers, etc., without first piercing them several times with a fork. Eggs in their shell and whole hardboiled eggs should not be heated in microwave ovens since they may explode, even after microwave heating has ended.
- Do not put foreign material between the oven surface and door. It could result in excessive leakage of microwave energy.

- Do not use recycled paper products for cooking. They may contain impurities which could cause sparks and/or fires when used during cooking.
- Do not pop popcorn unless popped in a microwave approved popcorn popper or unless it has been commercially packaged and is recommended especially for microwave ovens. Microwave popped corn produces a lower yield than conventional popping; there will be a number of unpopped kernels. Do not use oil unless specified by the manufacturer.
- Do not pop popcorn longer than the manufacturer's directions. (popping time is generally below 3 minutes). Longer cooking does not yield more popped corn, and may result in scorching and fire. The cooking tray may also become too hot to handle or may break.
- If smoke is emitted, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
- Check the oven frequently when heating food in plastic or paper containers to avoid accidental ignition.
- The contents of feeding bottles and baby food jars must be stirred or shaken and the temperature checked before consumption in order to avoid burns.
- Always test the temperature of food or drink which has been heated in a microwave oven before you give it to somebody, especially to children or elderly people. This is important because things which have been heated in a microwave oven carry on getting hotter even though the microwave oven cooking has stopped.
- Wipe the oven interior with a soft damp cloth after each use. If you leave grease or fat anywhere in the cavity it may overheat, smoke or even catch fire when next using the oven.
- Never heat oil or fat for deep frying as you cannot control the temperature and doing so may lead to overheating and fire. Do not fry food in the oven. Hot oil can damage oven parts, utensils and can even result in skin burns.
- Read and follow the "PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY".

- Microwave heating of beverages can result in delayed eruptive boiling, therefore care must be taken when handling the container.

To reduce the risk of injury to persons:

- a) Do not overheat liquids.
 - b) Stir the liquid both before and halfway through heating it.
 - c) Do not use straight-sided containers with narrow necks.
 - d) After heating, allow the container to stand in the microwave oven for a short time before removing the container.
 - e) Use extreme care when inserting a spoon or other utensil into the container.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
 - Children must be supervised to ensure that they do not play with the appliance.
 - Only use utensils that are suitable for use in microwave ovens. Utensils should be checked to ensure that they are suitable for use in a microwave oven.
 - During use the appliance becomes hot. Care should be taken to avoid touching heating elements inside the oven.
 - Do not use a steam cleaner in the oven.
 - Remove wire twist-ties from paper or plastic bags before placing the bag in the oven.
 - Cooking utensils may become hot because heat is transferred from the heated food. Potholders may be needed to handle the utensil.
 - Do not operate this appliance if it has a damaged cord or plug, if it is not working properly or if it has been damaged or dropped. If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
 - Do not use corrosive chemicals or aerosols to clean this appliance.

- Do not operate the oven without the tray, the rotating base, and the shaft in their proper positions.
- Make sure that the power supply cord is undamaged and does not run under the oven or over any hot or sharp surface.
- The wall socket must be readily accessible so that the Microwaves plug can be easily unplugged in an emergency.
- Do not use the oven outdoors.
- Do not overcook food.



PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO MICROWAVE ENERGY

- Do not attempt to operate this oven with the door open since open-door operation can result in harmful exposure to microwave energy. It is important not to bypass or tamper with the safety interlocks.
- Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- Do not operate the oven if it is damaged.
- **WARNING:** If the door or door seals are damaged, the oven must not be operated until it has been repaired by a competent person : It is particularly important that the oven door closes properly and that there is no damage to the:
 Door (bent, skew or dented)
 Hinges and latches (broken or loosened)
 Door seals and sealing surfaces. (deformed or covered with dirt deposits)
- **WARNING:** It is hazardous for anyone other than a trained, competent person to carry out any service or repair operation which involves the removal of any cover which protects against exposure to microwave energy.
- **WARNING:** Liquids and other foods must not be heated in sealed containers since they are liable to explode.

SPECIFICATIONS.

Power Consumption:	230V~50Hz, 1500 W (Microwave) 1300 W (Grill)
Microwave output:	1000 W.
Operation Frequency:	2450 MHz.
Outside Dimensions:	300mm (H) × 539mm (W) × 474mm (D)
Oven Cavity Dimensions:	240mm (H) × 376mm (W) × 404mm (D)
Oven Capacity:	34 Litres.
Cooking Uniformity:	Turntable System.
Net Weight:	Approx.17.8.kg

INSTALLATION.

Check the oven for:

- A damaged, misaligned or bent door.
 - Damaged door seals and sealing surfaces.
 - Broken or loose door hinges and latches.
 - Dents inside the cavity or on the door.
1. If there is any damage, do not operate the oven and contact qualified service personnel.
 2. Make sure that all the packing materials are removed from the inside of the door.
 3. The microwave oven must be placed on a flat and stable surface, strong enough to hold its weight and the heaviest food likely to be cooked in the oven.
 4. Do not place the oven where heat, moisture, or high humidity are generated, or near any combustible materials.
 5. The oven must have sufficient ventilation to operate correctly.
Allow a space of 20cm above the oven, 10cm at back and 5cm at both sides.
 6. Do not cover or block any openings on the appliance.
 7. Do not remove the feet.
 8. Do not operate the oven without the glass tray, the roller support, and the shaft in their proper positions.
 9. Make sure that the power supply cord is undamaged and does not run under the oven or over any hot or sharp surface.
 10. The socket must be readily accessible so that it can be easily unplugged in an emergency.
 11. Do not use the oven outdoors.

RADIO INTERFERENCE.

Microwave ovens can cause radio and TV interference.

This may be reduced or eliminated by taking the following measures:

1. Clean the door and sealing surfaces of the oven.
2. Reorient the receiving antenna of the radio or the television.
3. Relocate the microwave oven with respect to the receiver.
4. Move the microwave oven away from the receiver.
5. Plug the microwave oven into a different outlet so that the microwave oven and receiver are on different branch circuits.

EARTHING INSTRUCTIONS.

This appliance must be earthed. This oven is equipped with a power chord and earthed plug. It must be plugged into a wall socket that is properly installed and earthed. In the event of an electrical short circuit, earthing reduces risk of electric shock by providing an escape wire for the electric current. It is recommended that a separate circuit serving only the oven be provided. Using a high voltage power supply is dangerous and may result in a fire or other accident causing oven damage.

WARNING

Improper use of the earthed plug can result in a risk of electric shock.

Neither the manufacturer nor the dealer can accept any liability for damage to the oven or personal injury resulting from failure to observe the electrical connection procedures.

If you have any doubts about the electrical installation please consult an electrician or qualified technician.

The wires in the power chord are colored in accordance with the following code:

Green and Yellow = EARTH.

Blue = NEUTRAL.

Brown = LIVE.

MICROWAVE COOKING GUIDE.

1. Arrange the food carefully. Place thickest areas towards outside of dish.
2. Watch the cooking time. Cook for the minimum time indicated in the recipe and add more as needed. Food which is severely overcooked can smoke or ignite.
3. Cover foods while cooking to prevent spattering and to help the food cook evenly.
4. Turn foods over once during microwave cooking to speed up the cooking of such foods as chicken and hamburgers. Large items like roasts must be turned over at least once.
5. Rearrange foods such as meatballs halfway through cooking both from top to bottom and from the center of the dish to the outside.

BEFORE YOU CALL FOR SERVICE.

If the oven fails to operate:

1. Check to ensure that the oven is plugged in securely. If it is not, remove the plug from the outlet, wait 10 seconds, and plug it in again securely.
2. Check for a blown circuit fuse or a tripped main circuit breaker. If these seem to be operating properly, test the outlet with another appliance.
3. Check to ensure that the control panel is programmed correctly and the timer is set.
4. Check to ensure that the door is securely closed and that the door safety locks have engaged properly.
5. Check that the safety (child) lock has not been activated. See page 9.

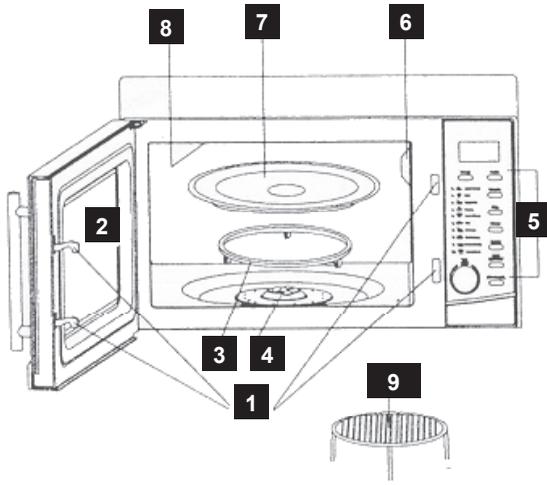
**IF NONE OF THE ABOVE RECTIFIES THE SITUATION,
THEN CONTACT THE NEAREST DEFY SERVICE CENTRE . SEE DETAILS ON PAGE 11
DO NOT TRY TO ADJUST OR REPAIR THE OVEN YOURSELF.**

UTENSIL GUIDE

1. Glass or Pyrex dishes allow energy to pass through the utensil and heat the food.
2. Microwaves cannot penetrate metal, so don't use metal dishes or utensils. Neither use any dish which has metallic decorations or a gold-foiled pattern.
3. Do not use recycled paper products when microwave cooking, as these may contain small metal fragments which may cause sparks and or fires.
4. Use round or oval dishes rather than square or oblong ones, as food in corners tends to overcook.
5. Narrow strips of aluminum foil may be used to prevent overcooking of exposed areas. (on drum stick ends etc.) But keep a distance of at least 1 inch (2.54cm) between the foil and the cavity to prevent arching.

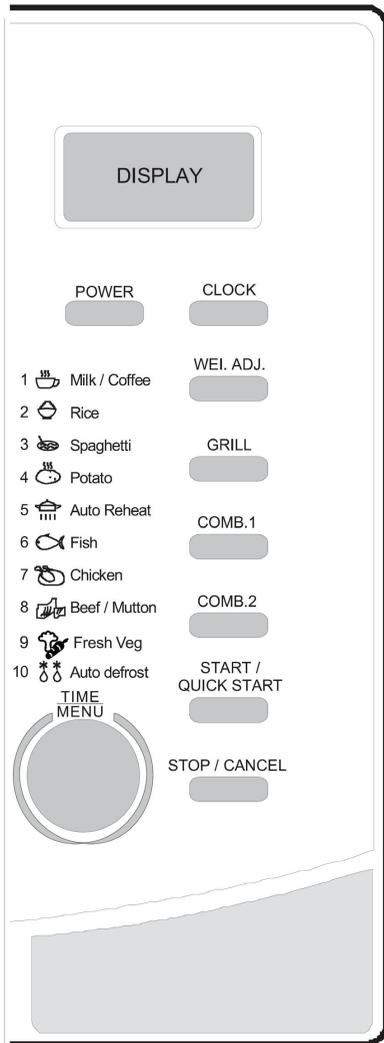
COOKWARE	MICROWAVE	GRILL	COMBINATION
Heat resistant glass	Yes	Yes	Yes
Non heat resistant glass	No	No	No
Heat resistant ceramics	Yes	Yes	Yes
Microwave compatible plastic dishes	Yes	No	No
Paper toweling	Yes — with caution	No	No
Metal dishes or utensils	No	Yes	No
Metal trays or racks	No	Yes	No
Aluminium foil containers	No	Yes	No

SCHEMATIC — Part names.



1. Door safety lock system.
2. Oven window.
3. Turn table roller.
4. Turn table shaft.
5. Control panel.
6. Wave guide.
7. Glass tray.
8. Grill element.
9. Metal rack

CONTROL PANEL



DISPLAY.

Cooking time, power, action indicators and present time are displayed.

POWER BUTTON.

Press this button a number of times to set the desired microwave cooking power level

CLOCK BUTTON.

Press this button to commence setting the clock and again to complete the setting.

WEI. ADJ. (Weight adjust) BUTTON.

Press this button a number of times to set the weight of the food to be cooked.

GRILL BUTTON.

Press this button to set a grilling programme.

COMBI 1 AND 2 BUTTONS.

Press these buttons to set one of two combination cooking programmes.

START / QUICK START BUTTON.

Press this button to start a cooking programme.

Repeatedly pressing the button starts microwave cooking at full power for a pre-determined period.

STOP / CANCEL BUTTON.

Press this button to stop or cancel a cooking programme.

Press once to temporarily stop cooking.

Press twice to stop cooking or cancel the current programme altogether.

TIME MENU KNOB.

Turn the knob to set cooking time or to select the type of food you wish to cook.

HOW TO SET THE OVEN CONTROLS.

**Every time a button is pressed, the oven will beep to acknowledge the action.
SETTING THE CLOCK.**

1. Press the CLOCK button once or twice to set the clock for a 12 or 24 hour cycle.
2. Turn the TIME / MENU knob to set the hour.
3. Press the CLOCK button.
4. Turn the TIME / MENU knob to set the minutes.
5. Press the CLOCK button to confirm the settings.

NOTE: You can check the clock time while cooking is in progress by touching the CLOCK button.

Clock energy saving: The clock will switch off after a period of between 1-5 minutes in order to conserve energy.

MICROWAVE COOKING.

1. To cook with microwave power alone, press the POWER button a number of times to select the desired power level.
See chart on the right. >>>>
2. Turn the TIME/ MENU knob to select the desired cooking time.
(The longest cooking time which may be selected is 60 minutes)
3. Press the START / QUICK START button to start cooking.

Note: The Power level can be checked during the cooking process by pressing the POWER button once.

Note: After the cooking is completed, the oven will automatically continue to sound a beep until the door is opened or the STOP / CANCEL button is pressed.

PRESS THE POWER BUTTON	DISPLAY	POWER
Once	100	100%
Twice	80	80%
3 Times	60	60%
4 Times	40	40%
5 Times	20	20%
6 Times	00	0%

GRILLING.

The grill setting is particularly useful for grilling thin slices of meat, steaks, chops, kebabs, sausages or pieces of chicken. It may also be used for preparing hot sandwiches.

1. Touch the GRILL button.
2. Turn the TIME / MENU knob to select the desired grilling time.
3. Press the START / QUICK START button to start grilling.

COMBINATION 1 (maximum time is 60 minutes).

This combination automatically allocates the cooking time proportionally as follows:
30% microwave cooking and 70% grilling.

This combination is ideal for fish or au gratin.

1. Press the COMB 1 button
2. Turn the TIME / MENU knob to select the desired cooking time.
3. Press the START / QUICK START button to start combination cooking.

COMBINATION 2 (maximum time is 60 minutes).

This combination automatically allocates the cooking time proportionally as follows:
55% microwave cooking and 45% grilling.

This combination is ideal for puddings, omelets, baked potatoes and poultry.

1. Press the COMB 2 button
2. Turn the TIME / MENU knob to select the desired cooking time.
3. Press the START / QUICK START button to start combination cooking.

AUTO DEFROST.

Defrosting time for meat, poultry and seafood is automatically adjusted once the weight of the food has been set (weight may range from 100g. to 1800g.)

1. Place the frozen food in the oven.
2. Turn the TIME / MENU knob to the defrost setting (past the 9th Autocook menu)
3. Turn the TIME / MENU knob again to set the weight of the frozen food.
4. Press the START / QUICK START button to commence defrosting.

NOTE: During the defrosting process, the oven will beep to remind you to turn the food over. Open the door, turn the food, close the door and press the START / QUICK START button once more to continue defrosting.

QUICK START

This feature allows the oven to start cooking at full microwave power immediately.

Each time you press the START / QUICK START button, the time increment will increase up to a maximum of 12 minutes.

SETTING THE SAFETY (CHILD) LOCK.

Use the child lock to prevent unsupervised operation of the oven by little children.

The CHILD LOCK indicator will show up on the display and the oven can not be operated while CHILD LOCK is set.

To set the CHILD LOCK:

1. Press and hold the STOP / CANCEL button for 3 seconds A beep sounds and the LOCK indicator lights up in the display..
2. To cancel the CHILD LOCK: Press and hold the STOP /CANCEL button for 3 seconds until the LOCK indicator in the display goes off.

AUTO-COOK

9 pre-programmed auto-cook programmes are offered. It is only necessary to select the type of food and to enter the weight or the number of servings.

1. Turn the TIME/MENU knob to select the desired food group . See table below.
2. Press the WEI. ADJ button once or repeatedly to enter the weight or number of servings.
3. Press the START / QUICK start button to commence Auto-cooking.

NOTE: The results obtained with auto-cook depend on factors such as voltage fluctuations, the shape and size of the food, your personal preference and even where the food is placed in the oven. Should you find that the finished results are not to your liking, please adjust accordingly.

NOTE: For items 7 to 8 the oven will beep and stop during the cooking process. This is a reminder to open the door and reposition the food in order to achieve uniform cooking. Thereafter, close the door and press the START / QUICK START button to resume cooking.

CODE	FOOD	WEIGHT OR SERVING
1	MILK / COFFEE	200 ml each.
2	RICE	Grams.
3	SPAGHETTI	Grams.
4	POTATO	230 g each.
5	AUTO RE-HEAT	Grams.
6	FISH	Grams.
7	CHICKEN	Grams.
8	BEEF / MUTTON	Grams.
9	FRESH VEG	Grams.

CLEANING AND CARE.

Turn off the oven and remove the power plug from the wall socket before cleaning.

1. Keep the inside of the oven clean. When food splatters or spilled liquids adhere to oven walls, wipe with a damp cloth. Mild detergent may be used if the oven gets very dirty. Avoid the use of aerosols and other harsh cleaners as these may stain, streak or dull the door surface.
2. The outside surfaces should be cleaned with a damp cloth. To prevent damage to the operating parts inside the oven, water should not be allowed to seep into the ventilation slots.
3. Wipe the door and window (both sides), the door seals and adjacent parts frequently with a damp cloth to remove any spills or spatters. Do not use any abrasive cleaners.
4. Do not allow the control panel to become wet. Clean with a soft, damp cloth. When cleaning the control panel, leave the oven door open to prevent the oven from accidentally switching on.
5. If steam accumulates inside or around the outside of the oven door, wipe it with a soft cloth. This may occur when the microwave oven is operated under high humidity conditions and is normal.
6. It is occasionally necessary to remove the glass tray for cleaning. Wash the tray in warm sudsy water or in a dishwasher.
7. The roller ring and oven floor should be cleaned regularly to avoid excessive noise. Simply wipe the bottom surface of the oven with a mild detergent. The roller ring may be washed in mild sudsy water or in a dishwasher. When removing the roller ring from cavity floor for cleaning, be sure to replace in the correct position.
8. Remove odours from your oven by combining a cup of water with the juice and the skin of one lemon in a deep microwave proof bowl, microwave for 5 minutes. Wipe thoroughly and dry with a soft cloth.
9. If it becomes necessary to replace the oven lamp, please consult a Defy Service Centre to have it replaced.
Please note that replacement lamps are not covered by the warranty. See page 12 section 5
10. The oven should be cleaned regularly and any food deposits removed. Failure to maintain the oven in a clean condition could lead to deterioration of the surface that could adversely affect the life of the appliance. It could also constitute a fire risk.
11. Please do not dispose this appliance at the local dump. It should be disposed of at a disposal center provided by the municipality.

SERVICE CENTRES

If you have followed the instructions and still have a problem, contact the nearest Defy Service Centre. They will be able to advise you on any aspect of the product or send a qualified technician to repair it.

South African Service Agents:

BLOEMFONTEIN

160 Long Street, Hilton, Bloemfontein 9301
Tel: 051 400 3900
Bloemfontein.Service@defy.co.za

CAPE TOWN

5A Marconi Rd. Montague Gardens, 7441
Tel: 021 526 3000
CapeTown.Service@defy.co.za

DURBAN

135 Teakwood Road, Jacobs,
Durban, 4052
Tel: 086 100 3339
Durban.Service@defy.co.za

EAST LONDON

Robbie de Lange Road, Wilsonia,
East London, 5201
Tel 043 745 1129
EastLondon.Service@defy.co.za

JOHANNESBURG

Cnr. Mimetes & Kruger Sts. Denver ext.12
Johannesburg, 2094
Tel: 011 621 0200 or 011 621 0300
Gauteng.Service@defy.co.za

POLOKWANE

87 Nelson Mandela Drive, Superbia 0699
Tel: 0152 92 1166 / 7 / 8 / 9
Polokwane.Service@defy.co.za

PORT ELIZABETH

112 Patterson Road, North End, Port Elizabeth
6001
Tel: 041 401 6400
PortElizabeth.Service@defy.co.za

PRETORIA

Block A1 Old Mutual Industrial Park,
Cnr. D.F.Malan Drive & Moot Str. Hermanstad,
0082
Tel: 012 377 8300
Pretoria.Service@defy.co.za

Sub-Saharan Africa Service Agents:

ZAMBIA: SOUTHGATE INVESTMENTS LTD

Plot 1606, Sheki Sheki Road
P.O. Box 33681
Lusaka, 10101, Zambia
Tel: +260 0211 242332/3
Fax: +260 0211 242933
sgiservicecentre@microlink.zm

NAMIBIA: ATLANTIC DISTRIBUTORS (PTY) LTD

10 Tienie Louw Street, Northern Industrial Area
P.O. Box 21158, Windhoek, Namibia
Tel: (061) 216162
Fax: (061) 216134
atlantic@mweb.com.na

ZIMBABWE: TRADECOMAFRICA

Trade Com Africa, 183 Loreley Crescent
Msasa, Harare, Zimbabwe
Tel: +263 4 486165/6
Cell: +263 772 469010
Cell: +263 772 469011

BOTSWANA: RAY MORGAN AGENCIES

RMA Service Centre, Plot 48, East Gate
Gaborone International Commerce Park
Kgale View, Gaborone
Botswana
Tel: +267 390 3996 / 390 3912
Fax: +267 318 7376
Cell: +267 7134 6539
service@rma.co.bw; raja@rma.co.bw

SWAZILAND: LYNDS DISTRIBUTORS

P.O Box 716, Mbabane, Swaziland, H100
Tel: (00268) 2515 4310/8
Fax: (00268) 2518 4318

MOZAMBIQUE: COOL WORLD. LDA

Rua da Resistencia No. 97B R/C
Cell: +258 84 44 61 234
coolworldlda@hotmail.com
Nosso Show Room
Av: da Industrias, Parcela No.735 * 735A
Machava, Maputo

**OTHER AREAS ARE SERVICED BY OVER 200 AUTHORISED SERVICE AGENTS.
PLEASE CONSULT THE NEAREST REGIONAL DEFY SERVICE CENTRE FOR DETAILS.**

WARRANTY

- 1 This certificate is issued by DEFY APPLIANCES (PTY) LIMITED manufacturers of Defy and Ocean products, hereinafter the Company, to the original purchaser only, of the appliance described on the certificate and shall constitute the only warranty given in respect of this appliance.
- 2 The Company warrants to the original purchaser that for a period of TWO YEARS from date of purchase the appliance is free from defect under normal domestic use, both in workmanship and material, subject to the following conditions.
- 3 Repair or replacement of any part of this appliance, found by the Company to be defective, shall be at the election of the Company. The Company reserves the right to effect such service through any of its Service Divisions or Authorised Service Dealers. The cost of such service shall be borne by the Company in full, provided that the appliance is located no further than 50 km from a Company Service Centre or an Authorised Service Dealer. Where the appliance is located beyond the 50 km radius, the purchaser shall be liable for the standard travelling charges, as determined by the Company.
- 4 **Carry-in service. Microwave ovens are repaired in our service centres and are not collected from the customers home. Faulty units should be delivered to the purchasing dealer or to the nearest Company Service Centre for warranty repairs.**
- 5 Rusted or corroded plates, vitreous enamelware, fuses and lamps are specifically excluded from these warranties. It is an express condition of these warranties that the purchaser takes due care and attention in the use and maintenance of the appliance. Abuse, misuse in conflict with operating instructions, connection to incorrect voltages and subjection to commercial use shall release the Company from its obligations.
- 6 This warranty shall become void and cease to operate if the appliance is dismantled by, or any repairs to the appliance are effected by any persons not duly authorised by the Company, or if substitute parts not approved by the Company are used in the appliance, or if the serial number of the appliance is removed.
- 7 The Company shall not be responsible for damages resulting from fire, flood, civil disturbances or any Act of God. The Company shall not, in terms of these warranties be responsible nor held liable for any consequential loss or damage of any kind caused by or due to the failure or malfunction of the appliance. The Company shall not be responsible for damages caused by insect and/or animal infestation.
- 8 The Company shall not be responsible for transportation or other costs other than those incurred within the provisions of Point 1 of this Certificate.
- 9 **For warranties in the Republic of South Africa and Sub-Saharan Africa, please contact your nearest Defy office. Please refer to the previous page for respective South African service agents and Sub-Saharan Africa service agents.**
- 10 Where service is requested under warranty and no fault or defect can be found by the Company, all costs incurred will be for the purchaser's account.
- 11 This Certificate as well as your invoice will serve as proof of purchase. For the purpose of warranty, it will be essential to produce this Certificate and invoice. Failure to do so, will render the purchaser liable for service costs.

**KEEP THIS CERTIFICATE AND SALES INVOICE AS PROOF OF
PURCHASE FOR WARRANTY PURPOSES.**