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 **Customer Care Line**  
(after sales service)

086 100 3339

 **DEFY**  
Believe in better



**HB 620 B**

**INSTRUCTION MANUAL**  
**HAND BLENDER**

## Read this manual before operation of the appliance!

Dear Customer,

Congratulations on the purchase of your new Defy appliance!

Please read this manual carefully before using your appliance for the first time and then store it within easy reach for future reference. We trust you will enjoy years of trouble free use.

### The user manual:

- This manual will provide you with information on how to safely operate and care for your appliance in order that you gain the maximum benefit from it.
- Pay particular attention to any safety instructions.

### Controls and parts

A On/Off button

B Turbo button

C Motor unit

D Attachment release buttons

E Blending attachment



The manufacturer strives for continuous improvement. For this reason, the text and illustrations in this manual are subject to change without notice.



If the appliance is damaged in any way do not use it. Report the damage to your dealer who will take the necessary corrective action.

# 1 Safety and set-up

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Please read this instruction manual thoroughly prior to using this appliance! Follow all safety instructions in order to avoid damages due to improper use!

Keep the instruction manual for future reference. Should this appliance be given to a third party, then this instruction manual must also be handed over.

- This appliance is intended for private domestic use only and is not suitable for professional catering purposes. It should not be used for commercial use.
- The blades are very sharp! Handle the sharp blades with utmost care, especially during removing and cleaning, in order to avoid injuries.
- Never clean the appliance with bare hands. Always use a brush.
- Do not touch any moving parts of the appliance. Do not attach or remove the parts until the appliance comes to a complete stop.
- Always keep hair, clothing and any other utensils away from the appliance during operation in order to prevent injury and damages.
- Check if the mains voltage on the rating label corresponds to your local mains supply. The only way to disconnect the appliance from the mains is to pull out the plug.
- Do not wrap the power cord around the appliance.

- For additional protection, this appliance should be connected to a household faulty current protection switch of no more than 30 mA. Consult your electrician for advice.
- Do not immerse the appliance, power cord or power plug in water or in other liquids.
- Always remove the power plug from the wall socket before assembling the appliance, after using the appliance, before disassembling, before cleaning the appliance, before leaving the room or if a fault occurs. Do not disconnect the plug by pulling on the cord.
- Do not squeeze or bend the power cord and do not rub it on sharp edges in order to prevent any damage.
- Keep the cord away from hot surfaces and open flames.
- Do not use an extension cord with the appliance.
- Never use the appliance if the power cord or the appliance is damaged.
- Our Household Appliances meet applicable safety standards, thus if the appliance or power cord is damaged, it must be repaired or replaced by the dealer, a service centre or a similarly qualified and authorized service person to avoid any dangers. Faulty or unqualified repair work may cause danger and risks to the user.
- Do not dismantle the appliance under any circumstances. No warranty claims are accepted for damage caused by improper handling.

## Safety and set-up

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- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not leave the appliance unattended as long as it is in use. Extreme caution is advised when the appliance is being used near children and people with limited physical, sensory or mental capabilities.
- Before using the appliance for the first time, clean all parts which come into contact with food carefully. Please see details in the “Cleaning and Care” section.
- Dry the appliance and all parts before connecting it to the mains supply and before attaching the accessories.
- Do not operate the appliance without ingredients in a mixing jug or chopping bowl. (Mixing jug & bowl not supplied).
- Never place the appliance, attachments, power cord or plug on hot surfaces such as gas or electric burners or hot oven surfaces and never use with hot liquids or food. Let hot food and liquids cool down to min. 80°C or less before using the appliance.
- Do not use the appliance for anything other than its intended use.
- Never switch on the appliance for longer than necessary for processing the food.
- Never use the appliance with damp or wet hands.
- Operate the appliance with the supplied parts only.
- The appliance is designed to process only common household quantities.
- Do not use the appliance if the blades are damaged or show signs of wear.
- Make sure that there is no danger that the power cord could be accidentally pulled or that someone could trip over it when the appliance is in use.
- Position the appliance in such a way that the plug is always accessible.
- A spatula may be used to remove the food from a mixing jug and chopping bowl. Make sure that the appliance is switched off before doing this.
- We do not recommend operating the appliance with dry or hard foods or for ice crushing as this may result in dull blades.
- Remove bones and stones from food to prevent the blades and the appliance from being damaged.

## 2 Operation

### Preparation

- 1 Remove all packaging and sticker materials and dispose of them according to the applicable regulations.
- 2 Before using the appliance for the first time, clean parts which come into contact with food (see the "Cleaning and care" section).
- 3 Cut food into small pieces before processing with the appliance.

### Blending

- 1 Place the food that you would like to puree or mix in a mixing jug or a similar bowl.
- 2 Attach the blending attachment **E** to the motor unit **C** by pushing the attachment to the motor until it locks. Make sure the blending attachment is properly attached to the motor unit.
- 3 Insert the plug into the wall socket.
- 4 Immerse the blending attachment **E** in a mixing jug, that contains the ingredients to be blended.

### Note



To prevent the ingredients from splashing, do not press the On/Off button **A** or turbo button **B** until the blending attachment has been immersed in the ingredients.

- 5 Press and hold down the On/Off button **A**. The appliance starts operating.

### Note

The processing time for about 100-400 ml of baby food or soup is 20 seconds.


- 6 Move the appliance slowly up and down and in circles to blend the ingredients.
- 7 Release the On/Off button **A** or turbo button **B** when you are finished and disconnect the power plug from the wall socket. Remove the mixture from the mixing jug or bowl.
- 8 Disassemble the blending attachment **E** only by pushing the attachment release buttons **D** at the sides of the appliance and pulling it off from the motor unit.


	To prevent overheating do not operate the appliance continuously for more than 10 seconds.
	Never switch on the appliance for longer than necessary for processing food.

### Notes

To prevent overflowing of the mixture do not overfill the mixing jug or bowl. Smaller amounts are easier to process.

If you would like to use the blending attachment directly in a pot, first take the pot off the stove to prevent the blending attachment from overheating.

	Ensure that packing material is disposed of in a responsible manner and that any plastic bags are cut up to prevent children playing with them and accidentally suffocating.
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	Always switch off the appliance before taking out the processed food.
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### 3 Information

#### Cleaning and care

##### Caution

Never use petrol, solvents or abrasive cleaners, metal objects or hard brushes to clean the appliance.

**Do not touch the blades with your bare hands. The blades are very sharp. Use a brush!**

Never put the motor unit **C** or power cord in water or any other liquids and never hold them under running water.

**1** Switch the appliance off and disconnect it from the wall socket.

**2** Let the appliance cool down completely.

**3** Use a damp soft cloth to clean the motor unit **C**.

**4** Immediately after use, clean the blending attachment **E** with warm, soapy water and dry thoroughly. Never wash in a dishwasher.

##### Note

Before using or storing the appliance after cleaning, dry all parts carefully using a soft cloth.

##### Storage

If you do not plan to use the appliance for a long period of time, please store it carefully. Make sure the appliance is unplugged and completely dry.

Store the appliance in a cool, dry place. Make sure the appliance is kept out of the reach of children.

#### Environmental note

This appliance has been made from high quality materials and parts which can be reused and are suitable for recycling.

Do not dispose of the appliance with normal household waste at the end of its service life. Consult your local authorities for disposal information and facilities available.

**Help protect the environment by recycling used appliances.**

#### Technical data



**Power supply:** 230 V, 50 Hz

**Power:** 700 W

Technical and design modifications reserved.



**Warning:** Repairs must be carried out by authorised persons only. Repairs carried out by incompetent persons create a user risk.



**DANGER!** Always disconnect the plug from the wall socket before any maintenance or cleaning.

Record in the space below the listed information for future reference.

SERIAL NUMBER.....

DATE OF PURCHASE.....

PURCHASED FROM.....

.....

Please register your product at

**[www.defy.co.za](http://www.defy.co.za)**

DEFY APPLIANCES (PTY) LTD

P.O.BOX 12004

JACOBS

DURBAN

4026

SOUTH AFRICA

## Branches

If you have followed the instructions and still have a problem, contact the customer care line on 086 100 3339. They will be able to advise you on any aspect of the appliance.

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### South African Branches:

#### **BLOEMFONTEIN**

160 Long Street, Hilton, Bloemfontein 9301  
Tel: 051 400 3900

[Bloemfontein.Service@defy.co.za](mailto:Bloemfontein.Service@defy.co.za)

#### **CAPE TOWN**

5A Marconi Rd. Montague Gardens, 7441  
Tel: 021 526 3000

[CapeTown.Service@defy.co.za](mailto:CapeTown.Service@defy.co.za)

#### **DURBAN**

135 Teakwood Road, Jacobs,  
Durban, 4052  
Tel: 086 100 3339

[Durban.Service@defy.co.za](mailto:Durban.Service@defy.co.za)

#### **EAST LONDON**

Robbie de Lange Road, Wilsonia,  
East London, 5201

Tel: 086 100 3339

[EastLondon.Service@defy.co.za](mailto:EastLondon.Service@defy.co.za)

#### **JOHANNESBURG**

Cnr. Mimetes & Kruger Sts. Denver ext.12  
Johannesburg, 2094

Tel: 011 621 0200 or 011 621 0300

[Gauteng.Service@defy.co.za](mailto:Gauteng.Service@defy.co.za)

#### **POLOKWANE**

87 Nelson Mandela Drive, Superbia 0699  
Tel: 0152 92 1166 / 7 / 8 / 9

[Polokwane.Service@defy.co.za](mailto:Polokwane.Service@defy.co.za)

#### **PORT ELIZABETH**

112 Patterson Road, North End, Port Elizabeth  
6001

Tel: 041 401 6400

[PortElizabeth.Service@defy.co.za](mailto:PortElizabeth.Service@defy.co.za)

#### **PRETORIA**

Block A1 Old Mutual Industrial Park,  
Cnr. D.F.Malan Drive & Moot Str. Hermanstad,  
0082

Tel: 012 377 8300

[Pretoria.Service@defy.co.za](mailto:Pretoria.Service@defy.co.za)

### Sub-Saharan Africa Branches:

#### **ZAMBIA: SOUTHGATE INVESTMENTS LTD**

Plot 1606, Sheki Sheki Road  
P.O. Box 33681

Lusaka, 10101, Zambia

Tel: +260 0211 242332/3

Fax: +260 0211 242933

[sgiservicecentre@microlink.zm](mailto:sgiservicecentre@microlink.zm)

#### **NAMIBIA: ATLANTIC DISTRIBUTORS (PTY) LTD**

10 Tienie Louw Street, Northern Industrial Area  
P.O. Box 21158, Windhoek, Namibia

Tel: (061) 216162

Fax: (061) 216134

[atlantic@mweb.com.na](mailto:atlantic@mweb.com.na)

#### **ZIMBABWE: TRADECOMAFRICA**

Trade Com Africa, 183 Loreley Crescent  
Msasa, Harare, Zimbabwe

Tel: +263 4 486165/6

Cell: +263 772 469010

Cell: +263 772 469011

#### **BOTSWANA: RAY MORGAN AGENCIES**

RMA Service Centre, Plot 48, East Gate  
Gaborone International Commerce Park  
Kgale View, Gaborone  
Botswana

Tel: +267 390 3996 / 390 3912

Fax: +267 318 7376

Cell: +267 7134 6539

[service@rma.co.bw](mailto:service@rma.co.bw); [raja@rma.co.bw](mailto:raja@rma.co.bw)

#### **SWAZILAND: LYNDS DISTRIBUTORS**

P.O Box 716, Mbabane, Swaziland, H100

Tel: (00268) 2515 4310/8

Fax: (00268) 2518 4318

#### **MOZAMBIQUE: COOL WORLD. LDA**

Rua da Resistencia No. 97B R/C

Cell: +258 84 44 61 234

[coolworldlda@hotmail.com](mailto:coolworldlda@hotmail.com)

Nosso Show Room

Av: da Industrias, Parcela No.735 \* 735A

Machava, Maputo

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**OTHER AREAS ARE SERVICED BY OVER 200 AUTHORISED SERVICE AGENTS.  
PLEASE CONSULT THE CUSTOMER CARE LINE ON 086 100 3339 FOR DETAILS.**

## 5 Warranty

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This certificate is issued by DEFY APPLIANCES (PTY) LIMITED manufacturers of Defy and Ocean products, hereinafter the Company, to the original purchaser only, of the appliance described on the certificate and shall constitute the only warranty given in respect of this appliance.

The Company warrants to the original purchaser that for a period of ONE YEAR from date of purchase the appliance is free from defect under normal domestic use, both in workmanship and material, subject to the following conditions.

1. Carry-in service. Small appliances are repaired in our service centres and are not collected from the customers home. Faulty units must be delivered to the purchasing dealer or to the nearest Company Service Centre for warranty repairs.
2. Vitreous enamelware, fuses and lamps are specifically excluded from these warranties. It is an express condition of these warranties that the purchaser takes due care and attention in the use and maintenance of the appliance. Abuse, misuse in conflict with operating instructions, connection to incorrect voltages and subjection to commercial use shall release the Company from its obligations.
3. This warranty shall become void and cease to operate if the appliance is dismantled by, or any repairs to the appliance are effected by any persons not duly authorised by the Company, or if substitute parts not approved by the Company are used in the appliance, or if the serial number of the appliance is removed.
4. The Company shall not be responsible for damages resulting from fire, flood, civil disturbances or any Act of God. The Company shall not, in terms of these warranties be responsible nor held liable for any consequential loss or damage of any kind caused by or due to the failure or malfunction of the appliance. The Company shall not be responsible for damages caused by insect and/or animal infestation.
5. The Company shall not be responsible for transportation or other costs other than those incurred within the provisions of Point 1 of this Certificate.
6. **For warranties in the Republic of South Africa and Sub-Saharan Africa, please contact your nearest Defy office. Please refer to the previous page for respective South African branches and Sub-Saharan Africa branches.**
7. Where service is requested under warranty and no fault or defect can be found by the Company, all costs incurred will be for the purchaser's account.
8. This Certificate as well as your invoice will serve as proof of purchase. For the purpose of warranty, it will be essential to produce this Certificate and invoice. Failure to do so, will render the purchaser liable for service costs.

**KEEP THIS CERTIFICATE AND SALES INVOICE AS PROOF OF  
PURCHASE FOR WARRANTY PURPOSES.**