VC 4320 BN

INSTRUCTION MANUAL

BAGLESS CYLINDER VACUUM CLEANER
Read this manual before operation of the appliance!

Dear Customer,

Congratulations on the purchase of your new Defy appliance! Please read this manual carefully before using your appliance for the first time and then store it within easy reach for future reference. We trust you will enjoy years of trouble free use.

The user manual:
- This manual will provide you with information on how to safely operate and care for your appliance in order that you gain the maximum benefit from it.
- Pay particular attention to any safety instructions.

Controls and parts
1. Handle
2. Vacuum control
3. Telescopic tube
4. Telescopic tube adjustment latch
5. Parquet/carpet brush
6. Cord winding button
7. Parquet/carpet brush parking groove
8. On/Off button
9. Suction power adjustment knob
10. Carriage handle
11. Dust container removal latch
12. Dust container
13. Suction nozzle
14. Hose cap
15. Hose

Technical data
Supply voltage: 220-240V~ 50/60 Hz
Power: 1600 W Nom
:1800 W Max
Operating radius: 8 m
Suction power: 300 W
Filter: HEPA 12
1 Safety and set-up

Please read this instruction manual thoroughly prior to using this appliance! Follow all safety instructions in order to avoid damages due to improper use!

Keep the instruction manual for future reference. Should this appliance be given to a third party, then this instruction manual must also be handed over.

While using the vacuum cleaner for only household purpose, please observe basic safety instructions including the following:

- Use the vacuum cleaner only for cleaning dry surfaces indoors.
- Switch off the buttons when you are plugging the vacuum cleaner in or out.
- Always unplug the vacuum cleaner before attaching or removing the suction hose and other accessories.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Always observe the instructions in this user manual when using the appliance. Use only the accessories recommended by the manufacturer.
- Never use the vacuum cleaner if it is dropped, damaged, left outdoors or dropped in water. Never use the vacuum cleaner with a damaged cable or plug. If the power cable or plug is damaged, please have it checked, repaired or replaced by an Authorized Service agent or a qualified technician.
- Do not pull or move the appliance by pulling on the cable. Do not use the cable as a handle, do not close the door on the cable, do not pull the cable around sharp edges and corners. Do not run the vacuum cleaner over the power cable. Keep the cable away from hot surfaces.
- Do not touch the vacuum cleaner or the plug with wet hands. Do not use on wet surfaces or outdoors.
- Do not block ventilation holes with any objects. Do not use with any openings blocked and do not restrict the air flow. Protect all ventilation holes against dust, hair, lint or anything that will restrict air flow.
- Keep hair, loose clothes, fingers and all parts of your body away from ventilation holes and moving parts of the appliance.
Safety and set-up

- Do not use the appliance to clean flammable or combustible materials (lighter gasoline, petroleum, kerosene and etc.). Do not use the appliance near combustible liquids or gaseous materials.
- Do not vacuum harmful or toxic substances (bleach, ammonia, drain cleaner etc.).
- Do not vacuum hard and sharp objects such as glass, nails, coins etc.
- Do not use the vacuum cleaner when filters are not attached.
- Be careful when vacuuming stairs.
- Ensure sufficient illumination is provided for the area you are cleaning.
- Store the vacuum cleaner in a cool and dry place indoors.
- Switch off the appliance by means of the on/off button before unplugging the vacuum cleaner.
- This vacuum cleaner is intended for household use, not for commercial or industrial usage.

**IMPORTANT**: Always unplug the vacuum cleaner before attaching or removing the accessories.

**WARNING**: Unplug the vacuum cleaner before assembling the vacuum cleaner, opening and emptying the dust chamber or attaching or removing accessories.

**ATTENTION**: The vacuum cleaner is a powerful appliance. Ensure that the button is switched to the "off" position before plugging in the appliance. When operating the vacuum cleaner ensure it is held firmly.

**IMPORTANT**: If the air inlet, hose or telescopic tube is clogged, switch off the vacuum cleaner and remove the obstruction before restarting.

**IMPORTANT**: Washing the filters will increase the vacuum cleaner's performance. Before placing the filters back into the vacuum cleaner, make sure that the filters are completely dry.
2 Using the vacuum cleaner

Attaching/removing the hose
To attach the hose (15), push the hose cap (14) to match it with the slot (a click sound will be heard).
Projecting parts on the hose cap should be aligned correspondingly.
To remove the hose (15), press the unlocking buttons on the sides of the hose cap (14) and pull the hose.

Attaching/removing the telescopic tube
1. Attach the telescopic tube (3) to the handle (1).
2. Pull the telescopic tube (3) from the handle (1) to remove it.
3. To adjust the length of the telescopic tube, push the telescopic tube adjustment latch (4) in the arrow direction and pull it from the end of it.

Attaching/removing the parquet/carpet brush
1. Attach the telescopic tube (3) to the parquet/ carpet brush (5).
2. Pull the telescopic tube (3) from the parquet/ carpet brush (5) to remove it.

Adjusting the parquet/carpet brush
1. By pressing the adjustment latch located on the parquet carpet brush (5);
2. Use "" position for hard floors and parquet.

- Use "" position for rugs and carpets.
- parquet.

The manufacturer strives for continuous improvement. For this reason, the text and illustrations in this manual are subject to change without notice.

If the appliance is damaged in any way do not use it. Report the damage to your dealer who will take the necessary corrective action.
3 Operation

1. Pull out the power plug located at the back of the appliance and plug it in to the wall socket.
2. Press the on/off button (8) to switch on your appliance.

Adjusting the suction power
You can increase the suction power of the appliance by turning the suction power adjustment knob (9) located on the body of the appliance clockwise according to the type of the surface to be cleaned. To decrease the suction power, turn the suction power adjustment knob anti-clockwise.

Vacuum control
You can lower the suction power of the parquet carpet brush (5) by pulling the vacuum adjustment control located on the handle backwards (2) (1) When using this method there is no need to use the suction adjustment knob (9) found on the appliance.

Things to do for energy saving
- If your vacuum cleaner allows for adjustment of the suction power, you can set your vacuum cleaner by adjusting this button to the required suction power. Lower suction settings enable less electricity consumption.
- Frequently cleaning or replacing the filters will increase the vacuum cleaners performance and reduce the cleaning time and in turn will conserve energy.

4 Accessories

2 in 1 nozzle

WARNING: Do not perform cleaning tasks using the end part of the handle (1).

Switching off the vacuum cleaner and parking feature
Switch off the appliance using the on/off button (8) and unplug the appliance. Press the cord rewind button (6) to rewind the power cord.

Vertical parking feature
Insert the hook of the parquet/carpet brush (5) into the parking groove located at the bottom section of the appliance.

Horizontal parking feature
Insert the hook of the parquet/carpet brush (5) into the parking groove (7) located at the rear section of the appliance.
Emptying the dust container
1. Pull the dust container removal latch (11) towards yourself to remove the dust container (12).
2. Press the dust container release button located beneath the dust container to open the cover and empty the container.
3. When you have emptied dust, close the dust container cover (12); a click sound will be heard.
4. Insert the dust container (12) back into its location.

WARNING: To ensure the consistent performance of your vacuum cleaner, it is recommended to clean the filters and dust chamber after each time the vacuum cleaner is emptied.

IMPORTANT: Always unplug the vacuum cleaner before removing the dust chamber.

IMPORTANT: NEVER USE the vacuum cleaner without ALL the filters correctly in place.

Cleaning the filters

Motor protection filter
These filters are located on the rear side of the dust container (12).
5. Pull the dust container removal latch (11) towards yourself to remove the dust container (12).
6. Remove the HEPA filter and motor protection filter found at the back of the dust container (12).
7. After washing the sponge protection filter under running water, wring it out slightly and leave it to dry (for 24 hours minimum).
8. Shake off the HEPA inlet filter to eliminate the dust on it. After that, wash it by holding its clean side under running cool water.
9. If you wash the HEPA filter, dry it at room temperature (for 24 hours minimum). Do not use it within 24 hours and only use when it is completely dry.

WARNING: Do not use appliances producing hot air such as hair dryers or heaters to dry the filters.

WARNING: Do not install the filters without completely drying them; this may result in an unpleasant damp smell during use, water may also leak from the back of the appliance or the filters may get damaged.

WARNING: Always refit the filters after they have dried.

HEPA filter
The HEPA outlet filter is located on the rear side of the appliance.
1. Remove the HEPA filter by pulling it from its handle.
2. Shake off the HEPA outlet filter to eliminate the dusts on it. After that, you can wash it by holding its clean side under running cool water.
3. If you wash the HEPA filter, dry it at room temperature (for 24 hours minimum). Do not use it before ensuring that it is completely dry.

Handling and transportation
- During handling and transportation, carry the appliance in its original packaging. The packaging of the appliance protects it against physical damage.
- Do not place heavy loads on the appliance or on the packaging. The appliance may get damaged.
- Dropping the appliance may render it non-operational or cause permanent damage.
6 Troubleshooting

**WARNING:** Always unplug the vacuum cleaner before applying maintenance/troubleshooting checks to reduce the risk of personal injuries.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Reason</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vacuum cleaner does not work.</td>
<td>It is not plugged in properly.</td>
<td>Plug it in firmly to the wall socket.</td>
</tr>
<tr>
<td></td>
<td>No electricity.</td>
<td>Check the fuse or power switch.</td>
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<tr>
<td></td>
<td>On/Off button is not pressed.</td>
<td>Press the On/Off button.</td>
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<tr>
<td></td>
<td>Blown fuse or tripped switch.</td>
<td>Replace the fuse or lift the switch.</td>
</tr>
<tr>
<td>Vacuum cleaner does not lift dirt/loss of suction.</td>
<td>Dust chamber is full or clogged.</td>
<td>Empty the dust container.</td>
</tr>
<tr>
<td></td>
<td>Clogged filters.</td>
<td>Remove, clean and replace filters.</td>
</tr>
<tr>
<td>Low suction when accessories are attached.</td>
<td>Hose/flexible hose is not properly attached.</td>
<td>Attach properly.</td>
</tr>
<tr>
<td></td>
<td>Accessory is not attached properly.</td>
<td>Attach properly.</td>
</tr>
<tr>
<td>Vacuum cleaner leaks dust.</td>
<td>Dust chamber is full.</td>
<td>Empty the dust container</td>
</tr>
<tr>
<td></td>
<td>One of the filters is not properly installed.</td>
<td>Remove, clean and replace filters.</td>
</tr>
</tbody>
</table>

**Storage**
- If you do not plan to use the appliance for a long period of time, please store it carefully.
- Switch the appliance off
- Make sure the appliance is unplugged and completely dry.
- Rewind the mains cord by pressing the cord rewind button
- Attach the lower tube to the vacuum cleaner.
- Store the appliance in a cool, dry place.
- Make sure the appliance is kept out of the reach of children.

**Environmental note**

This appliance has been made from high quality materials and parts which can be reused and are suitable for recycling. Do not dispose of the appliance with normal household waste at the end of its service life. Consult your local authorities for disposal information and facilities available. **Help protect the environment by recycling used appliances.**

Please register your product at www.defy.co.za
DEFY APPLIANCES (PTY) LTD
P.O.BOX 12004
JACOBS
DURBAN
4026
SOUTH AFRICA

**Customer Care Line**
(after sales service)

086 100 3339
Service Centres

If you have followed the instructions and still have a problem, contact the nearest Defy Service Centre. They will be able to advise you on any aspect of the appliance.

**South African Service Agents:**

**BLOEMFONTEIN**  
160 Long Street, Hilton, Bloemfontein 9301  
Tel: 051 400 3900  
Bloemfontein.Service@defy.co.za

**CAPE TOWN**  
5A Marconi Rd. Montague Gardens, 7441  
Tel: 021 526 3000  
CapeTown.Service@defy.co.za

**DURBAN**  
135 Teakwood Road, Jacobs,  
Durban, 4052  
Tel: 086 100 3339  
Durban.Service@defy.co.za

**EAST LONDON**  
Robbie de Lange Road, Wilsonia,  
East London, 5201  
Tel: 043 745 1129  
EastLondon.Service@defy.co.za

**JOHANNESBURG**  
Cnr. Mimetes & Kruger Sts. Denver ext.12  
Johannesburg, 2094  
Tel: 011 621 0200 or 011 621 0300  
Gauteng.Service@defy.co.za

**POLOKWANE**  
87 Nelson Mandela Drive, Superbia 0699  
Tel: 0152 92 1166 / 7 / 8 / 9  
Polokwane.Service@defy.co.za

**PORT ELIZABETH**  
112 Patterson Road, North End, Port Elizabeth 6001  
Tel: 041 401 6400  
PortElizabeth.Service@defy.co.za

**PRETORIA**  
Block A1 Old Mutual Industrial Park,  
Cnr. D.F. Malan Drive & Moot Str. Hermanstad, 0082  
Tel: 012 377 8300  
Pretoria.Service@defy.co.za

**Sub-Saharan Africa Service Agents:**

**ZAMBIA: SOUTHGATE INVESTMENTS LTD**  
Plot 1606, Sheki Sheki Road  
P.O. Box 33681  
Lusaka, 10101, Zambia  
Tel: +260 0211 242332/3  
Fax: +260 0211 242933  
sgiservicecentre@microlink.zm

**NAMIBIA: ATLANTIC DISTRIBUTORS (PTY) LTD**  
10 Tienie Louw Street, Northern Industrial Area  
P.O. Box 21158, Windhoek, Namibia  
Tel: (061) 216162  
Fax: (061) 216134  
atlantic@mweb.com.na

**ZIMBABWE: TRADECOMAFRICA**  
Trade Com Africa, 183 Loreley Crescent  
Msasa, Harare, Zimbabwe  
Tel: +263 4 486165/6  
Cell: +263 772 469010  
Cell: +263 772 469011

**BOTSWANA: RAY MORGAN AGENCIES**  
RMA Service Centre, Plot 48, East Gate  
Gaborone International Commerce Park  
Kgale View, Gaborone  
Botswana  
Tel: +267 390 3996 / 390 3912  
Fax: +267 318 7376  
Cell: +267 7134 6539  
service@rma.co.bw; raja@rma.co.bw

**SWAZILAND: LYNDS DISTRIBUTORS**  
P.O Box 716, Mbabane, Swaziland, H100  
Tel: (00268) 2515 4310/8  
Fax: (00268) 2518 4318

**MOZAMBIQUE: COOL WORLD. LDA**  
Rua da Resistencia No. 97B R/C  
Cell: +258 84 44 61 234  
coolworldlda@hotmail.com  
Nosso Show Room  
Av. da Industrias, Parcela No.735 * 735A  
Machava, Maputo

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OTHER AREAS ARE SERVICED BY OVER 200 AUTHORISED SERVICE AGENTS. PLEASE CONSULT THE NEAREST REGIONAL DEFY SERVICE CENTRE FOR DETAILS.
This certificate is issued by DEFY APPLIANCES (PTY) LIMITED manufacturers of Defy and Ocean products, hereinafter the Company, to the original purchaser only, of the appliance described on the certificate and shall constitute the only warranty given in respect of this appliance.

The Company warrants to the original purchaser that for a period of ONE YEAR from date of purchase the appliance is free from defect under normal domestic use, both in workmanship and material, subject to the following conditions.

1. Carry-in service. Small appliances are repaired in our service centres and are not collected from the customers home. Faulty units must be delivered to the purchasing dealer or to the nearest Company Service Centre for warranty repairs.

2. Vitreous enamelware, fuses and lamps are specifically excluded from these warranties. It is an express condition of these warranties that the purchaser takes due care and attention in the use and maintenance of the appliance. Abuse, misuse in conflict with operating instructions, connection to incorrect voltages and subjection to commercial use shall release the Company from its obligations.

3. This warranty shall become void and cease to operate if the appliance is dismantled by, or any repairs to the appliance are effected by any persons not duly authorised by the Company, or if substitute parts not approved by the Company are used in the appliance, or if the serial number of the appliance is removed.

4. The Company shall not be responsible for damages resulting from fire, flood, civil disturbances or any Act of God. The Company shall not, in terms of these warranties be responsible nor held liable for any consequential loss or damage of any kind caused by or due to the failure or malfunction of the appliance. The Company shall not be responsible for damages caused by insect and/or animal infestation.

5. The Company shall not be responsible for transportation or other costs other than those incurred within the provisions of Point 1 of this Certificate.

6. For warranties in the Republic of South Africa and Sub-Saharan Africa, please contact your nearest Defy office. Please refer to the previous page for respective South African service agents and Sub-Saharan Africa service agents.

7. Where service is requested under warranty and no fault or defect can be found by the Company, all costs incurred will be for the purchaser's account.

8. This Certificate as well as your invoice will serve as proof of purchase. For the purpose of warranty, it will be essential to produce this Certificate and invoice. Failure to do so, will render the purchaser liable for service costs.

KEEP THIS CERTIFICATE AND SALES INVOICE AS PROOF OF PURCHASE FOR WARRANTY PURPOSES.